

Calgary Chamber of Commerce

Business Community Survey Detailed Tables

Field Dates: February 18 to March 4, 2021

Prepared by:

Trend  Research

in partnership with Janet Brown Opinion Research

Questionnaire



2021 Calgary Business Community Survey

n=250 Calgary CMA Businesses

D1. To ensure we are reaching a wide cross-section of businesses, how many people does your organization employ across the Calgary Region? **IF RESPONDENT SAYS DON'T KNOW, ASK FOR THEIR BEST GUESS.**

- 01 – 1 to 4
- 02 – 5 to 9
- 03 – 10 to 19
- 04 – 20 to 29
- 05 – 30 to 49
- 06 – 50 to 99
- 07 – 100 to 249
- 08 – 250 to 499
- 09 – 500 to 749
- 10 – 750 to 999
- 11 – 1000 to 2499
- 12 – 2500 to 4999
- 13 – 5000 and over

DO A MAXIMUM OF 100 INTERVIEWS WITH COMPANIES WITH FEWER THAN 10 EMPLOYEES

To begin with, I have some questions about how your business has been impacted by COVID-19...

A1. Since the start of the COVID-19 pandemic in mid-March, have your company's overall revenues increased, decreased, or stayed the same?

- 1 – Increased **ASK Q.2a**
- 2 – Decreased **ASK Q.2b**
- 3 – Stayed the same **SKIP TO Q.3**
- 9 – Don't know / not sure / prefer not to answer **SKIP TO Q.3**

A2a. **IF INCREASED** ... By approximately what percentage have your company's revenues increased?

|_|_|_|_| %
 ??? – Don't know / not sure / prefer not to answer

A2b. **IF DECREASED** ... By approximately what percentage have your company's revenues decreased?

|_|_|_|_| %
 ??? – Don't know / not sure / prefer not to answer

A3. Please (tell me / indicate) if each of the following statements do or do not apply to your business as a result of the COVID-19 pandemic.

	<u>Does apply</u>	<u>Does not apply</u>	<u>Don't know/not sure</u>
a) Some current employees will likely be laid off in the next six months	1	2	9
b) Some new employees will likely be hired in the next six months	1	2	9
c) Some employees are working fewer hours	1	2	9
d) Some employees are making less money	1	2	9

A4. Thinking of the ways your company promoted itself and developed new business opportunities before COVID-19, would you say impact of COVID-19 has had a positive effect, a negative effect, or has it had no effect on your business development activities.

- 1 – Positive effect
- 2 – Negative effect
- 3 – Had no effect
- 9 – Don't know / not sure

A5. Has your company received money from the following federal government COVID-19 relief programs?

	Yes, have received <u>money</u>	No, have not received <u>money</u>	Don't know/ <u>not sure</u>
a) The Canada Emergency Wage Subsidy (CEWS), the program which provides payroll subsidies to companies who have lost revenue as a result of COVID-19	1	2	9
b) The Canada Emergency Business Account (CEBA), the program which provides a loan of up to \$60,000, \$20,000 of which will be forgiven if the loan is paid back by December 31, 2022	1	2	9
c) The Canada Emergency Rent Subsidy (CERS), the program which provides rent and mortgage support to small businesses affected by COVID-19	1	2	9
d) The Business Credit Availability Program (BCAP) which provides loans to help cover critical business continuity expenses	1	2	9
e) The Small and Medium Enterprise Relaunch Grant (SMERG) which provides financial assistance to organizations in Alberta to offset costs incurred due to COVID-19 restrictions	1	2	9
f) Highly Affected Sectors Credit Availability Program (HASCAP) which provides loans to businesses that have seen a revenue decrease of 50% or more as a result of COVID-19.	1	2	9

A6. **IF YES TO ANY OPTION IN Q.A5, ASK ...** How confident are you that your company will have enough revenue to continue to operate once the federal government COVID-19 relief programs for businesses have ended? Would you say you are ... **READ**

- 1 – Very confident
- 2 – Somewhat confident
- 3 – Not very confident
- 4 – Not at all confident
- 9 – Don't know / not sure

A7. Beyond any relief benefits your company has received to-date, if governments were to expand the loan programs they offer to businesses affected by COVID-19, how likely is it that your company will apply for further government loans in the future? Would your company be ... **READ**

- 1 – Very likely
- 2 – Somewhat likely
- 3 – Not very likely
- 4 – Not at all likely
- 9 – Don't know / not sure

A8. Which of the following statements best describes your feelings about the current state of the Alberta economy?

- 1 – The economy is improving
- 2 – The economy is neither improving nor getting worse
- 3 – The economy is getting worse
- DO NOT READ**
- 4 – None of these
- 9 – Don't know / not sure

A9. Looking three years into the future, would you say you are very optimistic, somewhat optimistic, somewhat pessimistic, or very pessimistic about Calgary's economic prospects?

- 1 – Very optimistic
- 2 – Somewhat optimistic
- 3 – Somewhat pessimistic
- 4 – Very pessimistic
- 9 – Don't know/ not sure

A10. What do you think are the most important things Alberta can do to get its economy back on track?

Don't know / not sure

A14. Thinking specifically of the City of Calgary, and using a scale from zero to ten where zero means “not at all important” and ten means “extremely important”, how important is it for your organization that the City of Calgary pursue the following goals? **RANDOMIZE**

	<u>Not at all</u>										<u>Very</u>			<u>Don't</u>
	<u>important</u>										<u>important</u>			<u>know/</u>
	0	1	2	3	4	5	6	7	8	9	10	<u>no</u>		
													<u>answer</u>	
a) Keep residential property taxes low	0	1	2	3	4	5	6	7	8	9	10	99		
b) Keep commercial and business property taxes low	0	1	2	3	4	5	6	7	8	9	10	99		
c) Complete the new LRT Green Line as currently planned	0	1	2	3	4	5	6	7	8	9	10	99		
d) Encourage the development of a vibrant downtown core	0	1	2	3	4	5	6	7	8	9	10	99		
e) Attract and retain talented young people to live and work in Calgary	0	1	2	3	4	5	6	7	8	9	10	99		
f) Improve the relationship between the municipal and provincial governments	0	1	2	3	4	5	6	7	8	9	10	99		

The last few questions are for classification purposes.

D2. Approximately how long has your organization been in business?

00 – Less than one year

|__|__| years

? – Rather not say

D3. Does your organization own or rent the property or properties where you operate?

1 – Own

2 – Rent

3 – Mix of own and rent

9 – Don't know / not sure

D4. Which category best fits with your job title? **READ**

1 – Owner / Self-employed

2 – CEO / President

3 – CFO / Controller / Accountant / Bookkeeper

4 – Vice President

5 – Managing Director / Director

6 – Associate

7 – Manager

8 – Other (please specify) _____

9 – Rather not say

D5. In which industry does your company belong?

- 01 – Agriculture
- 02 – Arts and Culture
- 03 – Automotive
- 04 – Biotechnology
- 05 – Business services (human resources, data processing, waste management, etc.)
- 06 – Construction
- 07 – Education
- 08 – Engineering
- 09 – Environmental
- 10 – Financial Services
- 11 – Government
- 12 – Health care
- 13 – Hospitality (hotel, restaurant, etc.)
- 14 – IT – Information Technology
- 15 – Manufacturing
- 16 – Media / Publishing
- 17 – Not for Profit
- 18 – Oil and Gas
- 19 – Professional services (lawyers, accountants, consultants, etc.)
- 20 – Real estate (commercial and residential)
- 21 – Recreation
- 22 – Retail
- 23 – Telecommunications
- 24 – Transportation
- 25 – Travel / tourism
- 26 – Utilities
- 27 – Wholesale
- 28 – Other (please specify) _____
- 99 – Don't know / not sure

D6. What is your gender? **DO NOT ASK IF TELEPHONE SURVEY**

- 1 – Male
- 2 – Female
- 3 – Other
- 9 – Rather not say

Data Tables

Banner 1



Calgary Chamber of Commerce 2021 Business Community Survey

QD1. To ensure we are reaching a wide cross-section of businesses, how many people does your organization employ across the Calgary Region?													
	Total	Size (Q.D1)			Time in Business (Q.D2)			Sector (Q.D5)			Rank (Q.D4)		
		1 to 9 B	10 to 49 C	50+ D	0 to 14 E	15 to 29 F	30+ G	Industrial H	Service I	Other J	Owner K	C-level L	Other M
QD1													
Total:	250	87	127	36	62	84	102	81	114	55	121	40	89
1 to 4	49 20%	49 56%	0 0%	0 0%	22 35%	12 14%	15 15%	15 19%	25 22%	9 16%	35 29%	5 13%	9 10%
		CD	B	B	FG	E	E				IM	k	K
5 to 9	38 15%	38 44%	0 0%	0 0%	11 18%	15 18%	11 11%	17 21%	14 12%	7 13%	17 14%	8 20%	13 15%
		CD	B	B									
10 to 19	74 30%	0 0%	74 58%	0 0%	14 23%	29 35%	30 29%	22 27%	29 25%	23 42%	37 31%	9 23%	28 31%
		C	BD	C				j	i				
20 to 49	53 21%	0 0%	53 42%	0 0%	5 8%	17 20%	31 30%	17 21%	29 25%	7 13%	23 19%	13 33%	17 19%
		C	BD	C	fG	e	E						
50 to 99	17 7%	0 0%	0 0%	17 47%	5 8%	6 7%	6 6%	4 5%	6 5%	7 13%	5 4%	3 8%	9 10%
		D	D	BC									
100 to 249	10 4%	0 0%	0 0%	10 28%	2 3%	4 5%	4 4%	3 4%	6 5%	1 2%	4 3%	1 3%	5 6%
		D	D	BC									
250 to 499	2 1%	0 0%	0 0%	2 6%	1 2%	0 0%	1 1%	0 0%	1 1%	1 2%	0 0%	0 0%	2 2%
		d	D	bC									
500 to 749	1 0%	0 0%	0 0%	1 3%	1 2%	0 0%	0 0%	0 0%	1 1%	0 0%	0 0%	0 0%	1 1%
750 to 999	1 0%	0 0%	0 0%	1 3%	0 0%	1 1%	0 0%	0 0%	1 1%	0 0%	0 0%	0 0%	1 1%
1000 to 2499	2 1%	0 0%	0 0%	2 6%	0 0%	0 0%	2 2%	2 2%	0 0%	0 0%	0 0%	0 0%	2 2%
		d	D	bC									
2500 to 4999	2 1%	0 0%	0 0%	2 6%	1 2%	0 0%	1 1%	0 0%	2 2%	0 0%	0 0%	1 3%	1 1%
		d	D	bC									
5000 and over	1 0%	0 0%	0 0%	1 3%	0 0%	0 0%	1 1%	1 1%	0 0%	0 0%	0 0%	0 0%	1 1%

Calgary Chamber of Commerce 2021 Business Community Survey

QA1. Since the start of the COVID-19 pandemic in mid-March, have your company's overall revenues increased, decreased, or stayed the same?													
	Total	Size (Q.D1)			Time in Business (Q.D2)			Sector (Q.D5)			Rank (Q.D4)		
		1 to 9 B	10 to 49 C	50+ D	0 to 14 E	15 to 29 F	30+ G	Industrial H	Service I	Other J	Owner K	C-level L	Other M
QA1													
Total:	250	87	127	36	62	84	102	81	114	55	121	40	89
Increased	22 9%	10 11%	8 6%	4 11%	7 11%	7 8%	8 8%	11 14%	4 4%	7 13%	12 10%	2 5%	8 9%
Decreased	177 71%	58 67%	99 78%	20 56%	43 69%	59 70%	74 73%	51 63%	91 80%	35 64%	90 74%	33 83%	54 61%
Stayed the same	44 18%	16 18%	17 13%	11 31%	9 15%	17 20%	17 17%	18 22%	15 13%	11 20%	16 13%	5 13%	23 26%
DK/NA	7 3%	3 3%	3 2%	1 3%	3 5%	1 1%	3 3%	1 1%	4 4%	2 4%	3 2%	0 0%	4 4%

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QA2A. By approximately what percentage have your company's revenues increased?													
	Total	Size (Q.D1)			Time in Business (Q.D2)			Sector (Q.D5)			Rank (Q.D4)		
		1 to 9 B	10 to 49 C	50+ D	0 to 14 E	15 to 29 F	30+ G	Industrial H	Service I	Other J	Owner K	C-level L	Other M
QA2A													
Total:	22	10	8	4	7	7	8	11	4	7	12	2	8
Mean:	21.8	28.5	17.3	14.3	27.9	20.3	17.9	18.2	17.5	30	25.5	21	16.5
CQA2A													
Total:	22	10	8	4	7	7	8	11	4	7	12	2	8
1-10%	7 32%	3 30%	3 38%	1 25%	2 29%	3 43%	2 25%	3 27%	1 25%	3 43%	4 33%	1 50%	2 25%
11-20%	10 45%	3 30%	4 50%	3 75%	3 43%	2 29%	5 63%	6 55%	2 50%	2 29%	4 33%	0 0%	6 75%
21-30%	2 9%	2 20%	0 0%	0 0%	1 14%	1 14%	0 0%	1 9%	1 25%	0 0%	2 17%	0 0%	0 0%
31-40%	1 5%	0 0%	1 13%	0 0%	0 0%	0 0%	1 13%	1 9%	0 0%	0 0%	0 0%	1 50%	0 0%
41-50%	1 5%	1 10%	0 0%	0 0%	0 0%	1 14%	0 0%	0 0%	0 0%	1 14%	1 8%	0 0%	0 0%
51-60%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
61-70%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
71-80%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
81-90%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
91-100%	1 5%	1 10%	0 0%	0 0%	1 14%	0 0%	0 0%	0 0%	0 0%	1 14%	1 8%	0 0%	0 0%

Calgary Chamber of Commerce 2021 Business Community Survey

QA2B. By approximately what percentage have your company's revenues decreased?													
	Total	Size (Q.D1)			Time in Business (Q.D2)			Sector (Q.D5)			Rank (Q.D4)		
		1 to 9 B	10 to 49 C	50+ D	0 to 14 E	15 to 29 F	30+ G	Industrial H	Service I	Other J	Owner K	C-level L	Other M
QA2B													
Total:	177	58	99	20	43	59	74	51	91	35	90	33	54
Mean:	48.9	52.1	47.1	48.3	51.5	47.2	48.5	43.5	56.4	37.4	49	47.9	49.6
CQA2B													
Total:	165	55	92	18	39	57	68	48	85	32	84	33	48
1-10%	11 7%	2 4%	8 9%	1 6%	1 3%	6 11%	4 6%	5 10%	3 4%	3 9%	5 6%	0 0%	6 13%
											m	l	
11-20%	17 10%	6 11%	9 10%	2 11%	4 10%	7 12%	6 9%	5 10%	4 5%	8 25%	13 15%	2 6%	2 4%
								J	l	m		k	
21-30%	19 12%	3 5%	14 15%	2 11%	3 8%	6 11%	10 15%	9 19%	7 8%	3 9%	8 10%	8 24%	3 6%
										l	km	l	
31-40%	22 13%	7 13%	14 15%	1 6%	8 21%	5 9%	9 13%	7 15%	12 14%	3 9%	11 13%	4 12%	7 15%
41-50%	34 21%	16 29%	12 13%	6 33%	8 21%	12 21%	14 21%	6 13%	19 22%	9 28%	13 15%	8 24%	13 27%
		c	b										
51-60%	15 9%	6 11%	8 9%	1 6%	3 8%	5 9%	7 10%	6 13%	6 7%	3 9%	8 10%	3 9%	4 8%
61-70%	14 8%	3 5%	9 10%	2 11%	4 10%	5 9%	5 7%	3 6%	10 12%	1 3%	9 11%	2 6%	3 6%
71-80%	22 13%	8 15%	12 13%	2 11%	4 10%	9 16%	8 12%	5 10%	15 18%	2 6%	10 12%	6 18%	6 13%
81-90%	6 4%	0 0%	5 5%	1 6%	2 5%	1 2%	3 4%	2 4%	4 5%	0 0%	4 5%	0 0%	2 4%
91-100%	5 3%	4 7%	1 1%	0 0%	2 5%	1 2%	2 3%	0 0%	5 6%	0 0%	3 4%	0 0%	2 4%
		c	b										

QA3A. Please tell me if each of the following statements do or do not apply to your business as a result of the COVID-19 pandemic. Some current employees will likely be laid off in the next six months.													
	Total	Size (Q.D1)			Time in Business (Q.D2)			Sector (Q.D5)			Rank (Q.D4)		
		1 to 9 B	10 to 49 C	50+ D	0 to 14 E	15 to 29 F	30+ G	Industrial H	Service I	Other J	Owner K	C-level L	Other M
QA3A													
Total:	250	87	127	36	62	84	102	81	114	55	121	40	89
Does apply	43 17%	15 17%	24 19%	4 11%	13 21%	15 18%	14 14%	16 20%	17 15%	10 18%	23 19%	10 25%	10 11%
Does not apply	170 68%	58 67%	86 68%	26 72%	36 58%	58 69%	76 75%	60 74%	70 61%	40 73%	80 66%	23 58%	67 75%
DK/NA	37 15%	14 16%	17 13%	6 17%	13 21%	11 13%	12 12%	5 6%	27 24%	5 9%	18 15%	7 18%	12 13%

QA3B. Please tell me if each of the following statements do or do not apply to your business as a result of the COVID-19 pandemic. Some new employees will likely be hired in the next six months.													
	Total	Size (Q.D1)			Time in Business (Q.D2)			Sector (Q.D5)			Rank (Q.D4)		
		1 to 9 B	10 to 49 C	50+ D	0 to 14 E	15 to 29 F	30+ G	Industrial H	Service I	Other J	Owner K	C-level L	Other M
QA3B													
Total:	250	87	127	36	62	84	102	81	114	55	121	40	89
Does apply	89 36%	21 24%	48 38%	20 56%	21 34%	33 39%	34 33%	28 35%	33 29%	28 51%	42 35%	16 40%	31 35%
		cD	b	B				J	I				
Does not apply	136 54%	53 61%	70 55%	13 36%	29 47%	46 55%	60 59%	47 58%	66 58%	23 42%	66 55%	20 50%	50 56%
		d	d	bc				j	i				
DK/NA	25 10%	13 15%	9 7%	3 8%	12 19%	5 6%	8 8%	6 7%	15 13%	4 7%	13 11%	4 10%	8 9%
					fg	e	e						

QA3C. Please tell me if each of the following statements do or do not apply to your business as a result of the COVID-19 pandemic. Some employees are working fewer hours.													
	Total	Size (Q.D1)			Time in Business (Q.D2)			Sector (Q.D5)			Rank (Q.D4)		
		1 to 9 B	10 to 49 C	50+ D	0 to 14 E	15 to 29 F	30+ G	Industrial H	Service I	Other J	Owner K	C-level L	Other M
QA3C													
Total:	250	87	127	36	62	84	102	81	114	55	121	40	89
Does apply	137 55%	48 55%	73 57%	16 44%	38 61%	48 57%	51 50%	42 52%	73 64%	22 40%	71 59%	24 60%	42 47%
Does not apply	111 44%	37 43%	54 43%	20 56%	24 39%	34 40%	51 50%	39 48%	40 35%	32 58%	49 40%	16 40%	46 52%
DK/NA	2 1%	2 2%	0 0%	0 0%	0 0%	2 2%	0 0%	0 0%	1 1%	1 2%	1 1%	0 0%	1 1%

QA3D. Please tell me if each of the following statements do or do not apply to your business as a result of the COVID-19 pandemic. Some employees are making less money.													
	Total	Size (Q.D1)			Time in Business (Q.D2)			Sector (Q.D5)			Rank (Q.D4)		
		1 to 9 B	10 to 49 C	50+ D	0 to 14 E	15 to 29 F	30+ G	Industrial H	Service I	Other J	Owner K	C-level L	Other M
QA3D													
Total:	250	87	127	36	62	84	102	81	114	55	121	40	89
Does apply	122 49%	44 51%	62 49%	16 44%	31 50%	41 49%	49 48%	37 46%	69 61%	16 29%	63 52%	24 60%	35 39%
Does not apply	126 50%	42 48%	64 50%	20 56%	31 50%	42 50%	52 51%	44 54%	44 39%	38 69%	57 47%	16 40%	53 60%
DK/NA	2 1%	1 1%	1 1%	0 0%	0 0%	1 1%	1 1%	0 0%	1 1%	1 2%	1 1%	0 0%	1 1%

QA4. Thinking of the ways your company promoted itself and developed new business opportunities before COVID-19, would you say impact of COVID-19 has had a positive effect, a negative effect, or has it had no effect on your business development activities.													
	Total	Size (Q.D1)			Time in Business (Q.D2)			Sector (Q.D5)			Rank (Q.D4)		
		1 to 9 B	10 to 49 C	50+ D	0 to 14 E	15 to 29 F	30+ G	Industrial H	Service I	Other J	Owner K	C-level L	Other M
QA4													
Total:	250	87	127	36	62	84	102	81	114	55	121	40	89
Positive effect	33 13%	14 16%	12 9%	7 19%	13 21%	12 14%	7 7%	14 17%	13 11%	6 11%	20 17%	3 8%	10 11%
Negative effect	164 66%	55 63%	89 70%	20 56%	36 58%	59 70%	68 67%	53 65%	79 69%	32 58%	77 64%	31 78%	56 63%
Had no effect	47 19%	14 16%	25 20%	8 22%	11 18%	13 15%	23 23%	13 16%	18 16%	16 29%	22 18%	5 13%	20 22%
DK/NA	6 2%	4 5%	1 1%	1 3%	2 3%	0 0%	4 4%	1 1%	4 4%	1 2%	2 2%	1 3%	3 3%

QA5A. Has your company received money from the following federal government COVID-19 relief programs? The Canada Emergency Wage Subsidy (CEWS), the program which provides payroll subsidies to companies who have lost revenue as a result of COVID-19.

	Total	Size (Q.D1)			Time in Business (Q.D2)			Sector (Q.D5)			Rank (Q.D4)		
		1 to 9 B	10 to 49 C	50+ D	0 to 14 E	15 to 29 F	30+ G	Industrial H	Service I	Other J	Owner K	C-level L	Other M
QA5A													
Total:	250	87	127	36	62	84	102	81	114	55	121	40	89
Yes, have received money	134 54%	33 38%	82 65%	19 53%	28 45%	50 60%	54 53%	41 51%	70 61%	23 42%	62 51%	29 73%	43 48%
		C	B					j	i		l	km	l
No, have not received money	100 40%	50 57%	38 30%	12 33%	32 52%	30 36%	38 37%	34 42%	35 31%	31 56%	57 47%	11 28%	32 36%
		Cd	B	b				J	l		l	k	
DK/NA	16 6%	4 5%	7 6%	5 14%	2 3%	4 5%	10 10%	6 7%	9 8%	1 2%	2 2%	0 0%	14 16%
											M	M	KL

QA5B. Has your company received money from the following federal government COVID-19 relief programs? The Canada Emergency Business Account (CEBA), the program which provides a loan of up to \$60,000, \$20,000 of which will be forgiven if the loan is paid back by December 31, 2022.													
	Total	Size (Q.D1)			Time in Business (Q.D2)			Sector (Q.D5)			Rank (Q.D4)		
		1 to 9 B	10 to 49 C	50+ D	0 to 14 E	15 to 29 F	30+ G	Industrial H	Service I	Other J	Owner K	C-level L	Other M
QA5B													
Total:	250	87	127	36	62	84	102	81	114	55	121	40	89
Yes, have received money	118 47%	50 57%	60 47%	8 22%	35 56%	41 49%	41 40%	38 47%	60 53%	20 36%	72 60%	23 58%	23 26%
		D	D	BC	g	e		j	i		M	M	KL
No, have not received money	111 44%	32 37%	56 44%	23 64%	24 39%	34 40%	53 52%	38 47%	41 36%	32 58%	47 39%	16 40%	48 54%
		D	d	Bc				J	l		m		k
DK/NA	21 8%	5 6%	11 9%	5 14%	3 5%	9 11%	8 8%	5 6%	13 11%	3 5%	2 2%	1 3%	18 20%
											M	M	KL

QA5C. Has your company received money from the following federal government COVID-19 relief programs? The Canada Emergency Rent Subsidy (CERS), the program which provides rent and mortgage support to small businesses affected by COVID-19.													
	Total	Size (Q.D1)			Time in Business (Q.D2)			Sector (Q.D5)			Rank (Q.D4)		
		1 to 9 B	10 to 49 C	50+ D	0 to 14 E	15 to 29 F	30+ G	Industrial H	Service I	Other J	Owner K	C-level L	Other M
QA5C													
Total:	250	87	127	36	62	84	102	81	114	55	121	40	89
Yes, have received money	73 29%	20 23%	45 35%	8 22%	18 29%	26 31%	29 28%	18 22%	46 40%	9 16%	45 37%	12 30%	16 18%
No, have not received money	156 62%	63 72%	70 55%	23 64%	42 68%	49 58%	64 63%	58 72%	56 49%	42 76%	74 61%	27 68%	55 62%
DK/NA	21 8%	4 5%	12 9%	5 14%	2 3%	9 11%	9 9%	5 6%	12 11%	4 7%	2 2%	1 3%	18 20%

QA5D. Has your company received money from the following federal government COVID-19 relief programs? The Business Credit Availability Program (BCAP) which provides loans to help cover critical business continuity expenses.													
	Total	Size (Q.D1)			Time in Business (Q.D2)			Sector (Q.D5)			Rank (Q.D4)		
		1 to 9 B	10 to 49 C	50+ D	0 to 14 E	15 to 29 F	30+ G	Industrial H	Service I	Other J	Owner K	C-level L	Other M
QA5D													
Total:	250	87	127	36	62	84	102	81	114	55	121	40	89
Yes, have received money	24 10%	7 8%	14 11%	3 8%	6 10%	9 11%	9 9%	5 6%	16 14%	3 5%	12 10%	4 10%	8 9%
No, have not received money	202 81%	73 84%	101 80%	28 78%	52 84%	64 76%	85 83%	69 85%	85 75%	48 87%	107 88%	34 85%	61 69%
DK/NA	24 10%	7 8%	12 9%	5 14%	4 6%	11 13%	8 8%	7 9%	13 11%	4 7%	2 2%	2 5%	20 22%

QA5E. Has your company received money from the following federal government COVID-19 relief programs? The Small and Medium Enterprise Relaunch Grant (SMERG) which provides financial assistance to organizations in Alberta to offset costs incurred due to COVID-19 restrictions.													
	Total	Size (Q.D1)			Time in Business (Q.D2)			Sector (Q.D5)			Rank (Q.D4)		
		1 to 9 B	10 to 49 C	50+ D	0 to 14 E	15 to 29 F	30+ G	Industrial H	Service I	Other J	Owner K	C-level L	Other M
QA5E													
Total:	250	87	127	36	62	84	102	81	114	55	121	40	89
Yes, have received money	61 24%	21 24%	35 28%	5 14%	18 29%	18 21%	24 24%	12 15%	41 36%	8 15%	32 26%	10 25%	19 21%
No, have not received money	162 65%	56 64%	81 64%	25 69%	41 66%	55 65%	66 65%	59 73%	59 52%	44 80%	84 69%	27 68%	51 57%
DK/NA	27 11%	10 11%	11 9%	6 17%	3 5%	11 13%	12 12%	10 12%	14 12%	3 5%	5 4%	3 8%	19 21%

QA5F. Has your company received money from the following federal government COVID-19 relief programs? Highly Affected Sectors Credit Availability Program (HASCAP) which provides loans to businesses that have seen a revenue decrease of 50% or more as a result of COVID-19.													
	Total	Size (Q.D1)			Time in Business (Q.D2)			Sector (Q.D5)			Rank (Q.D4)		
		1 to 9 B	10 to 49 C	50+ D	0 to 14 E	15 to 29 F	30+ G	Industrial H	Service I	Other J	Owner K	C-level L	Other M
QA5F													
Total:	250	87	127	36	62	84	102	81	114	55	121	40	89
Yes, have received money	17 7%	7 8%	8 6%	2 6%	5 8%	7 8%	5 5%	3 4%	14 12%	0 0%	9 7%	1 3%	7 8%
No, have not received money	208 83%	71 82%	108 85%	29 81%	51 82%	66 79%	89 87%	68 84%	89 78%	51 93%	108 89%	37 93%	63 71%
DK/NA	25 10%	9 10%	11 9%	5 14%	6 10%	11 13%	8 8%	10 12%	11 10%	4 7%	4 3%	2 5%	19 21%

QA6. How confident are you that your company will have enough revenue to continue to operate once the federal government COVID-19 relief programs for businesses have ended? Would you say you are...													
	Total	Size (Q.D1)			Time in Business (Q.D2)			Sector (Q.D5)			Rank (Q.D4)		
		1 to 9 B	10 to 49 C	50+ D	0 to 14 E	15 to 29 F	30+ G	Industrial H	Service I	Other J	Owner K	C-level L	Other M
CQA6													
Total:	174	58	97	19	44	62	66	55	88	31	92	33	49
Very confident	49 28%	12 21%	28 29%	9 47%	7 16%	23 37%	19 29%	18 33%	16 18%	15 48%	26 28%	8 24%	15 31%
Somewhat confident	80 46%	29 50%	43 44%	8 42%	21 48%	25 40%	33 50%	22 40%	47 53%	11 35%	39 42%	13 39%	28 57%
Not very confident	27 16%	9 16%	18 19%	0 0%	7 16%	8 13%	11 17%	9 16%	16 18%	2 6%	14 15%	8 24%	5 10%
Not at all confident	11 6%	6 10%	3 3%	2 11%	6 14%	4 6%	1 2%	4 7%	6 7%	1 3%	8 9%	2 6%	1 2%
DK/NA	7 4%	2 3%	5 5%	0 0%	3 7%	2 3%	2 3%	2 4%	3 3%	2 6%	5 5%	2 6%	0 0%
Very /somewhat (NETS)	129 74%	41 71%	71 73%	17 89%	28 64%	48 77%	52 79%	40 73%	63 72%	26 84%	65 71%	21 64%	43 88%
Not very / not at all (NETS)	38 22%	15 26%	21 22%	2 11%	13 30%	12 19%	12 18%	13 24%	22 25%	3 10%	22 24%	10 30%	6 12%

QA7. Beyond any relief benefits your company has received to-date, if governments were to expand the loan programs they offer to businesses affected by COVID-19, how likely is it that your company will apply for further government loans in the future? Would your company be...													
	Total	Size (Q.D1)			Time in Business (Q.D2)			Sector (Q.D5)			Rank (Q.D4)		
		1 to 9 B	10 to 49 C	50+ D	0 to 14 E	15 to 29 F	30+ G	Industrial H	Service I	Other J	Owner K	C-level L	Other M
CQA7													
Total:	250	87	127	36	62	84	102	81	114	55	121	40	89
Very likely	67 27%	24 28%	34 27%	9 25%	24 39%	24 29%	19 19%	21 26%	34 30%	12 22%	41 34%	17 43%	9 10%
					G		E				M	M	KL
Somewhat likely	56 22%	21 24%	28 22%	7 19%	16 26%	19 23%	21 21%	16 20%	29 25%	11 20%	25 21%	8 20%	23 26%
Not very likely	47 19%	14 16%	25 20%	8 22%	9 15%	19 23%	18 18%	19 23%	18 16%	10 18%	15 12%	8 20%	24 27%
											M		K
Not at all likely	61 24%	21 24%	30 24%	10 28%	12 19%	16 19%	33 32%	21 26%	23 20%	17 31%	33 27%	6 15%	22 25%
					g		f						
DK/NA	19 8%	7 8%	10 8%	2 6%	1 2%	6 7%	11 11%	4 5%	10 9%	5 9%	7 6%	1 3%	11 12%
					g		e						
Very /somewhat (NETS)	123 49%	45 52%	62 49%	16 44%	40 65%	43 51%	40 39%	37 46%	63 55%	23 42%	66 55%	25 63%	32 36%
					G		E				M	M	KL
Not very / not at all (NETS)	108 43%	35 40%	55 43%	18 50%	21 34%	35 42%	51 50%	40 49%	41 36%	27 49%	48 40%	14 35%	46 52%
					g		e						

QA8. Which of the following statements best describes your feelings about the current state of the Alberta economy?													
	Total	Size (Q.D1)			Time in Business (Q.D2)			Sector (Q.D5)			Rank (Q.D4)		
		1 to 9 B	10 to 49 C	50+ D	0 to 14 E	15 to 29 F	30+ G	Industrial H	Service I	Other J	Owner K	C-level L	Other M
QA8													
Total:	250	87	127	36	62	84	102	81	114	55	121	40	89
The economy is improving	43 17%	16 18%	22 17%	5 14%	7 11%	16 19%	20 20%	18 22%	14 12%	11 20%	21 17%	10 25%	12 13%
The economy is neither improving nor getting worse	73 29%	22 25%	38 30%	13 36%	14 23%	27 32%	31 30%	26 32%	31 27%	16 29%	35 29%	12 30%	26 29%
The economy is getting worse	130 52%	48 55%	64 50%	18 50%	40 65%	40 48%	49 48%	36 44%	66 58%	28 51%	64 53%	17 43%	49 55%
None of these	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
DK/NA	4 2%	1 1%	3 2%	0 0%	1 2%	1 1%	2 2%	1 1%	3 3%	0 0%	1 1%	1 3%	2 2%

QA9. Looking three years into the future, would you say you are very optimistic, somewhat optimistic, somewhat pessimistic, or very pessimistic about Calgary's economic prospects?													
	Total	Size (Q.D1)			Time in Business (Q.D2)			Sector (Q.D5)			Rank (Q.D4)		
		1 to 9 B	10 to 49 C	50+ D	0 to 14 E	15 to 29 F	30+ G	Industrial H	Service I	Other J	Owner K	C-level L	Other M
CQA9													
Total:	250	87	127	36	62	84	102	81	114	55	121	40	89
Very optimistic	27 11%	8 9%	16 13%	3 8%	3 5%	13 15%	11 11%	9 11%	7 6%	11 20%	11 9%	6 15%	10 11%
Somewhat optimistic	127 51%	46 53%	62 49%	19 53%	35 56%	42 50%	50 49%	46 57%	55 48%	26 47%	52 43%	29 73%	46 52%
Somewhat pessimistic	67 27%	25 29%	31 24%	11 31%	14 23%	19 23%	32 31%	20 25%	33 29%	14 25%	38 31%	5 13%	24 27%
Very pessimistic	21 8%	7 8%	13 10%	1 3%	5 8%	9 11%	7 7%	6 7%	11 10%	4 7%	16 13%	0 0%	5 6%
Don't know / not sure	8 3%	1 1%	5 4%	2 6%	5 8%	1 1%	2 2%	0 0%	8 7%	0 0%	4 3%	0 0%	4 4%
Optimistic (NETS)	154 62%	54 62%	78 61%	22 61%	38 61%	55 65%	61 60%	55 68%	62 54%	37 67%	63 52%	35 88%	56 63%
Pessimistic (NETS)	88 35%	32 37%	44 35%	12 33%	19 31%	28 33%	39 38%	26 32%	44 39%	18 33%	54 45%	5 13%	29 33%

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QA10. What do you think are the most important things Alberta can do to get its economy back on track?													
	Total	Size (Q.D1)			Time in Business (Q.D2)			Sector (Q.D5)			Rank (Q.D4)		
		1 to 9 B	10 to 49 C	50+ D	0 to 14 E	15 to 29 F	30+ G	Industrial H	Service I	Other J	Owner K	C-level L	Other M
QA10													
Total:	250	87	127	36	62	84	102	81	114	55	121	40	89
Enter response:	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Support local business	7 3%	3 3%	3 2%	1 3%	2 3%	1 1%	4 4%	1 1%	4 4%	2 4%	5 4%	2 5%	0 0%
Control government spending	2 1%	1 1%	1 1%	0 0%	0 0%	1 1%	1 1%	1 1%	0 0%	1 2%	1 1%	1 3%	0 0%
Diversification / innovation	68 27%	21 24%	39 31%	8 22%	19 31%	15 18%	32 31%	21 26%	35 31%	12 22%	30 25%	17 43%	21 24%
Pipelines / oil industry	39 16%	11 13%	24 19%	4 11%	8 13%	15 18%	16 16%	17 21%	11 10%	11 20%	23 19%	7 18%	9 10%
No cuts to health / education	3 1%	1 1%	2 2%	0 0%	2 3%	1 1%	0 0%	2 2%	0 0%	1 2%	2 2%	1 3%	0 0%
Ensure compliance with health guidelines	2 1%	1 1%	1 1%	0 0%	1 2%	0 0%	1 1%	0 0%	2 2%	0 0%	1 1%	0 0%	1 1%
Reduce COVID restrictions	35 14%	11 13%	19 15%	5 14%	4 6%	18 21%	12 12%	12 15%	16 14%	7 13%	13 11%	2 5%	20 22%
Lower taxes	15 6%	5 6%	8 6%	2 6%	4 6%	3 4%	8 8%	7 9%	5 4%	3 5%	9 7%	3 8%	3 3%
Attract new business / investors	8 3%	5 6%	2 2%	1 3%	2 3%	2 2%	3 3%	4 5%	4 4%	0 0%	4 3%	4 10%	0 0%
Provincial Sales Tax	3 1%	2 2%	1 1%	0 0%	1 2%	0 0%	2 2%	0 0%	2 2%	1 2%	0 0%	1 3%	2 2%
Reduce regulations / red tape	6 2%	2 2%	3 2%	1 3%	1 2%	2 2%	3 3%	3 4%	2 2%	1 2%	2 2%	3 8%	1 1%

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Increase government spending	10 4%	4 5%	5 4%	1 3%	6 10%	3 4%	1 1%	4 5%	2 2%	4 7%	4 3%	5 13%	1 1%
					G	E					l	kM	L
Get rid of Federal government	7 3%	4 5%	3 2%	0 0%	3 5%	1 1%	3 3%	3 4%	1 1%	3 5%	2 2%	4 10%	1 1%
											l	km	l
Improve relationship with rest of Canada	2 1%	1 1%	1 1%	0 0%	1 2%	0 0%	1 1%	1 1%	1 1%	0 0%	2 2%	0 0%	0 0%
Environmental issues	3 1%	1 1%	2 2%	0 0%	0 0%	0 0%	3 3%	2 2%	0 0%	1 2%	2 2%	1 3%	0 0%
Increase taxes / revenue	3 1%	2 2%	1 1%	0 0%	0 0%	2 2%	1 1%	0 0%	3 3%	0 0%	1 1%	1 3%	1 1%
Get more people to work	11 4%	6 7%	3 2%	2 6%	4 6%	4 5%	3 3%	5 6%	5 4%	1 2%	8 7%	0 0%	3 3%
Separate / leave Canada	3 1%	2 2%	1 1%	0 0%	0 0%	2 2%	1 1%	1 1%	1 1%	1 2%	2 2%	1 3%	0 0%
Delay opening	3 1%	2 2%	1 1%	0 0%	2 3%	1 1%	0 0%	0 0%	3 3%	0 0%	2 2%	0 0%	1 1%
New Premier / Provincial government	7 3%	4 5%	1 1%	2 6%	1 2%	3 4%	3 3%	1 1%	3 3%	3 5%	1 1%	1 3%	5 6%
											m	k	
Vaccines	10 4%	4 5%	6 5%	0 0%	1 2%	4 5%	5 5%	3 4%	6 5%	1 2%	7 6%	1 3%	2 2%
Other	14 6%	7 8%	5 4%	2 6%	5 8%	6 7%	3 3%	3 4%	8 7%	3 5%	4 3%	4 10%	6 7%
DK/NA	56 22%	15 17%	29 23%	12 33%	14 23%	18 21%	24 24%	19 23%	25 22%	12 22%	26 21%	1 3%	29 33%
	d		b								L	KM	L

QA14A. Thinking specifically of the City of Calgary, and using a scale from zero to ten where zero means not at all important and ten means extremely important, how important is it for your organization that the City of Calgary pursue the following goals? Keep residential property taxes low.

	Total	Size (Q.D1)			Time in Business (Q.D2)			Sector (Q.D5)			Rank (Q.D4)		
		1 to 9 B	10 to 49 C	50+ D	0 to 14 E	15 to 29 F	30+ G	Industrial H	Service I	Other J	Owner K	C-level L	Other M
QA14A													
Total:	250	87	127	36	62	84	102	81	114	55	121	40	89
0 - Not at all important	4 2%	2 2%	2 2%	0 0%	3 5%	0 0%	1 1%	1 1%	2 2%	1 2%	3 2%	0 0%	1 1%
1	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
2	5 2%	0 0%	4 3%	1 3%	0 0%	1 1%	4 4%	1 1%	3 3%	1 2%	2 2%	2 5%	1 1%
3	5 2%	1 1%	4 3%	0 0%	1 2%	1 1%	3 3%	2 2%	2 2%	1 2%	3 2%	0 0%	2 2%
4	6 2%	2 2%	3 2%	1 3%	2 3%	1 1%	3 3%	2 2%	4 4%	0 0%	3 2%	1 3%	2 2%
5	44 18%	15 17%	24 19%	5 14%	4 6%	15 18%	23 23%	12 15%	20 18%	12 22%	25 21%	7 18%	12 13%
6	12 5%	5 6%	6 5%	1 3%	1 2%	6 7%	5 5%	3 4%	7 6%	2 4%	5 4%	1 3%	6 7%
7	26 10%	8 9%	15 12%	3 8%	6 10%	7 8%	13 13%	8 10%	14 12%	4 7%	12 10%	6 15%	8 9%
8	38 15%	11 13%	21 17%	6 17%	12 19%	11 13%	15 15%	10 12%	13 11%	15 27%	14 12%	6 15%	18 20%
9	16 6%	10 11%	4 3%	2 6%	6 10%	3 4%	7 7%	3 4%	9 8%	4 7%	8 7%	2 5%	6 7%
10 - Very important	93 37%	33 38%	43 34%	17 47%	26 42%	39 46%	28 27%	39 48%	39 34%	15 27%	45 37%	15 38%	33 37%
DK/NA	1 0%	0 0%	1 1%	0 0%	1 2%	0 0%	0 0%	0 0%	1 1%	0 0%	1 1%	0 0%	0 0%

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Mean:	7.63	7.82	7.36	8.17	8.02	8.02	7.14	7.99	7.46	7.47	7.48	7.68	7.82
CQA14A													
Total:	250	87	127	36	62	84	102	81	114	55	121	40	89
0 - 3	14 6%	3 3%	10 8%	1 3%	4 6%	2 2%	8 8%	4 5%	7 6%	3 5%	8 7%	2 5%	4 4%
4 - 6	62 25%	22 25%	33 26%	7 19%	7 11%	22 26%	31 30%	17 21%	31 27%	14 25%	33 27%	9 23%	20 22%
7 - 10	173 69%	62 71%	83 65%	28 78%	50 81%	60 71%	63 62%	60 74%	75 66%	38 69%	79 65%	29 73%	65 73%
DK/NA	1 0%	0 0%	1 1%	0 0%	1 2%	0 0%	0 0%	0 0%	1 1%	0 0%	1 1%	0 0%	0 0%

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QA14B. Thinking specifically of the City of Calgary, and using a scale from zero to ten where zero means not at all important and ten means extremely important, how important is it for your organization that the City of Calgary pursue the following goals? Keep commercial and business property taxes low.

	Total	Size (Q.D1)			Time in Business (Q.D2)			Sector (Q.D5)			Rank (Q.D4)		
		1 to 9 B	10 to 49 C	50+ D	0 to 14 E	15 to 29 F	30+ G	Industrial H	Service I	Other J	Owner K	C-level L	Other M
QA14B													
Total:	250	87	127	36	62	84	102	81	114	55	121	40	89
0 - Not at all important	3 1%	1 1%	2 2%	0 0%	1 2%	1 1%	1 1%	0 0%	3 3%	0 0%	2 2%	0 0%	1 1%
1	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
2	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
3	3 1%	1 1%	2 2%	0 0%	0 0%	0 0%	3 3%	1 1%	0 0%	2 4%	0 0%	1 3%	2 2%
4	5 2%	1 1%	4 3%	0 0%	0 0%	1 1%	4 4%	1 1%	4 4%	0 0%	2 2%	3 8%	0 0%
5	18 7%	8 9%	8 6%	2 6%	4 6%	3 4%	10 10%	6 7%	8 7%	4 7%	7 6%	3 8%	8 9%
6	12 5%	5 6%	4 3%	3 8%	2 3%	4 5%	6 6%	2 2%	8 7%	2 4%	4 3%	1 3%	7 8%
7	16 6%	4 5%	10 8%	2 6%	4 6%	7 8%	5 5%	4 5%	9 8%	3 5%	6 5%	3 8%	7 8%
8	36 14%	13 15%	18 14%	5 14%	9 15%	10 12%	17 17%	12 15%	13 11%	11 20%	19 16%	3 8%	14 16%
9	31 12%	15 17%	13 10%	3 8%	5 8%	13 15%	13 13%	9 11%	15 13%	7 13%	15 12%	7 18%	9 10%
10 - Very important	122 49%	39 45%	63 50%	20 56%	36 58%	45 54%	41 40%	45 56%	52 46%	25 45%	64 53%	19 48%	39 44%
DK/NA	4 2%	0 0%	3 2%	1 3%	1 2%	0 0%	2 2%	1 1%	2 2%	1 2%	2 2%	0 0%	2 2%

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Mean:	8.5	8.44	8.44	8.83	8.8	8.8	8.09	8.8	8.27	8.52	8.71	8.35	8.28
CQA14B													
Total:	250	87	127	36	62	84	102	81	114	55	121	40	89
0 - 3	6 2%	2 2%	4 3%	0 0%	1 2%	1 1%	4 4%	1 1%	3 3%	2 4%	2 2%	1 3%	3 3%
4 - 6	35 14%	14 16%	16 13%	5 14%	6 10%	8 10%	20 20%	9 11%	20 18%	6 11%	13 11%	7 18%	15 17%
7 - 10	205 82%	71 82%	104 82%	30 83%	54 87%	75 89%	76 75%	70 86%	89 78%	46 84%	104 86%	32 80%	69 78%
DK/NA	4 2%	0 0%	3 2%	1 3%	1 2%	0 0%	2 2%	1 1%	2 2%	1 2%	2 2%	0 0%	2 2%

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QA14C. Thinking specifically of the City of Calgary, and using a scale from zero to ten where zero means not at all important and ten means extremely important, how important is it for your organization that the City of Calgary pursue the following goals? Complete the new LRT Green Line as currently planned.													
	Total	Size (Q.D1)			Time in Business (Q.D2)			Sector (Q.D5)			Rank (Q.D4)		
		1 to 9 B	10 to 49 C	50+ D	0 to 14 E	15 to 29 F	30+ G	Industrial H	Service I	Other J	Owner K	C-level L	Other M
QA14C													
Total:	250	87	127	36	62	84	102	81	114	55	121	40	89
0 - Not at all important	36 14%	16 18%	17 13%	3 8%	9 15%	12 14%	15 15%	15 19%	14 12%	7 13%	20 17%	5 13%	11 12%
1	10 4%	2 2%	4 3%	4 11%	3 5%	0 0%	7 7%	2 2%	4 4%	4 7%	6 5%	1 3%	3 3%
		d	b	f	eg	f							
2	15 6%	3 3%	10 8%	2 6%	0 0%	6 7%	9 9%	5 6%	6 5%	4 7%	9 7%	1 3%	5 6%
				fg	e	e							
3	13 5%	9 10%	4 3%	0 0%	3 5%	5 6%	5 5%	6 7%	5 4%	2 4%	8 7%	3 8%	2 2%
		cd	b	b									
4	11 4%	4 5%	6 5%	1 3%	0 0%	7 8%	4 4%	1 1%	5 4%	5 9%	7 6%	3 8%	1 1%
				f	e		j		h				
5	43 17%	9 10%	28 22%	6 17%	9 15%	13 15%	20 20%	8 10%	26 23%	9 16%	17 14%	6 15%	20 22%
		c	b				i	h					
6	16 6%	5 6%	8 6%	3 8%	4 6%	8 10%	4 4%	5 6%	8 7%	3 5%	7 6%	4 10%	5 6%
7	22 9%	9 10%	10 8%	3 8%	1 2%	7 8%	14 14%	10 12%	8 7%	4 7%	8 7%	4 10%	10 11%
				G		E							
8	28 11%	9 10%	14 11%	5 14%	8 13%	10 12%	10 10%	12 15%	11 10%	5 9%	15 12%	2 5%	11 12%
9	10 4%	4 5%	5 4%	1 3%	4 6%	2 2%	4 4%	1 1%	5 4%	4 7%	3 2%	4 10%	3 3%
										l	k		
10 - Very important	43 17%	15 17%	20 16%	8 22%	18 29%	14 17%	10 10%	14 17%	21 18%	8 15%	19 16%	7 18%	17 19%
				G		E							
DK/NA	3 1%	2 2%	1 1%	0 0%	3 5%	0 0%	0 0%	2 2%	1 1%	0 0%	2 2%	0 0%	1 1%

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Mean:	5.39	5.26	5.36	5.83	6.24	5.42	4.84	5.3	5.56	5.18	5.01	5.7	5.77
CQA14C													
Total:	250	87	127	36	62	84	102	81	114	55	121	40	89
0 - 3	74 30%	30 34%	35 28%	9 25%	15 24%	23 27%	36 35%	28 35%	29 25%	17 31%	43 36%	10 25%	21 24%
4 - 6	70 28%	18 21%	42 33%	10 28%	13 21%	28 33%	28 27%	14 17%	39 34%	17 31%	31 26%	13 33%	26 29%
7 - 10	103 41%	37 43%	49 39%	17 47%	31 50%	33 39%	38 37%	37 46%	45 39%	21 38%	45 37%	17 43%	41 46%
DK/NA	3 1%	2 2%	1 1%	0 0%	3 5%	0 0%	0 0%	2 2%	1 1%	0 0%	2 2%	0 0%	1 1%
					fg	e	e						

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QA14D. Thinking specifically of the City of Calgary, and using a scale from zero to ten where zero means not at all important and ten means extremely important, how important is it for your organization that the City of Calgary pursue the following goals? Encourage the development of a vibrant downtown core.													
	Total	Size (Q.D1)			Time in Business (Q.D2)			Sector (Q.D5)			Rank (Q.D4)		
		1 to 9 B	10 to 49 C	50+ D	0 to 14 E	15 to 29 F	30+ G	Industrial H	Service I	Other J	Owner K	C-level L	Other M
QA14D													
Total:	250	87	127	36	62	84	102	81	114	55	121	40	89
0 - Not at all important	15 6%	8 9%	5 4%	2 6%	2 3%	7 8%	6 6%	5 6%	5 4%	5 9%	10 8%	1 3%	4 4%
1	2 1%	0 0%	2 2%	0 0%	0 0%	1 1%	1 1%	1 1%	0 0%	1 2%	1 1%	0 0%	1 1%
2	8 3%	2 2%	4 3%	2 6%	2 3%	2 2%	4 4%	3 4%	4 4%	1 2%	6 5%	1 3%	1 1%
3	2 1%	0 0%	1 1%	1 3%	0 0%	2 2%	0 0%	0 0%	1 1%	1 2%	1 1%	0 0%	1 1%
4	16 6%	4 5%	11 9%	1 3%	5 8%	6 7%	5 5%	5 6%	7 6%	4 7%	9 7%	4 10%	3 3%
5	45 18%	17 20%	18 14%	10 28%	13 21%	16 19%	15 15%	16 20%	16 14%	13 24%	17 14%	10 25%	18 20%
6	17 7%	7 8%	8 6%	2 6%	4 6%	7 8%	6 6%	7 9%	6 5%	4 7%	8 7%	3 8%	6 7%
7	30 12%	12 14%	13 10%	5 14%	8 13%	14 17%	8 8%	11 14%	13 11%	6 11%	11 9%	7 18%	12 13%
8	47 19%	10 11%	30 24%	7 19%	9 15%	12 14%	26 25%	14 17%	23 20%	10 18%	22 18%	5 13%	20 22%
9	13 5%	6 7%	5 4%	2 6%	3 5%	3 4%	6 6%	2 2%	7 6%	4 7%	8 7%	1 3%	4 4%
10 - Very important	53 21%	20 23%	29 23%	4 11%	15 24%	14 17%	24 24%	17 21%	30 26%	6 11%	26 21%	8 20%	19 21%
DK/NA	2 1%	1 1%	1 1%	0 0%	1 2%	0 0%	1 1%	0 0%	2 2%	0 0%	2 2%	0 0%	0 0%

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Mean:	6.65	6.57	6.83	6.17	6.85	6.17	6.91	6.49	7.08	5.98	6.47	6.6	6.9
CQA14D													
Total:	250	87	127	36	62	84	102	81	114	55	121	40	89
0 - 3	27 11%	10 11%	12 9%	5 14%	4 6%	12 14%	11 11%	9 11%	10 9%	8 15%	18 15%	2 5%	7 8%
4 - 6	78 31%	28 32%	37 29%	13 36%	22 35%	29 35%	26 25%	28 35%	29 25%	21 38%	34 28%	17 43%	27 30%
7 - 10	143 57%	48 55%	77 61%	18 50%	35 56%	43 51%	64 63%	44 54%	73 64%	26 47%	67 55%	21 53%	55 62%
DK/NA	2 1%	1 1%	1 1%	0 0%	1 2%	0 0%	1 1%	0 0%	2 2%	0 0%	2 2%	0 0%	0 0%

QA14E. Thinking specifically of the City of Calgary, and using a scale from zero to ten where zero means not at all important and ten means extremely important, how important is it for your organization that the City of Calgary pursue the following goals? Attract and retain talented young people to live and work in Calgary.

	Total	Size (Q.D1)			Time in Business (Q.D2)			Sector (Q.D5)			Rank (Q.D4)		
		1 to 9 B	10 to 49 C	50+ D	0 to 14 E	15 to 29 F	30+ G	Industrial H	Service I	Other J	Owner K	C-level L	Other M
QA14E													
Total:	250	87	127	36	62	84	102	81	114	55	121	40	89
0 - Not at all important	2 1%	2 2%	0 0%	0 0%	1 2%	1 1%	0 0%	1 1%	0 0%	1 2%	1 1%	0 0%	1 1%
1	3 1%	0 0%	2 2%	1 3%	0 0%	1 1%	2 2%	1 1%	2 2%	0 0%	1 1%	1 3%	1 1%
2	1 0%	0 0%	0 0%	1 3%	1 2%	0 0%	0 0%	0 0%	1 1%	0 0%	0 0%	0 0%	1 1%
3	2 1%	1 1%	0 0%	1 3%	1 2%	1 1%	0 0%	1 1%	1 1%	0 0%	1 1%	0 0%	1 1%
4	5 2%	1 1%	4 3%	0 0%	2 3%	2 2%	1 1%	3 4%	2 2%	0 0%	4 3%	0 0%	1 1%
5	24 10%	9 10%	12 9%	3 8%	3 5%	10 12%	11 11%	7 9%	10 9%	7 13%	13 11%	3 8%	8 9%
6	8 3%	2 2%	5 4%	1 3%	3 5%	0 0%	5 5%	3 4%	3 3%	2 4%	3 2%	0 0%	5 6%
7	20 8%	5 6%	11 9%	4 11%	3 5%	11 13%	6 6%	6 7%	8 7%	6 11%	11 9%	3 8%	6 7%
8	44 18%	12 14%	24 19%	8 22%	12 19%	10 12%	22 22%	14 17%	18 16%	12 22%	19 16%	9 23%	16 18%
9	29 12%	12 14%	13 10%	4 11%	4 6%	8 10%	16 16%	6 7%	20 18%	3 5%	10 8%	4 10%	15 17%
10 - Very important	108 43%	42 48%	53 42%	13 36%	30 48%	40 48%	37 36%	39 48%	45 39%	24 44%	54 45%	20 50%	34 38%
DK/NA	4 2%	1 1%	3 2%	0 0%	2 3%	0 0%	2 2%	0 0%	4 4%	0 0%	4 3%	0 0%	0 0%

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Mean:	8.26	8.41	8.26	7.92	8.32	8.23	8.23	8.23	8.3	8.22	8.22	8.63	8.15
CQA14E													
Total:	250	87	127	36	62	84	102	81	114	55	121	40	89
0 - 3	8 3%	3 3%	2 2%	3 8%	3 5%	3 4%	2 2%	3 4%	4 4%	1 2%	3 2%	1 3%	4 4%
		d	c										
4 - 6	37 15%	12 14%	21 17%	4 11%	8 13%	12 14%	17 17%	13 16%	15 13%	9 16%	20 17%	3 8%	14 16%
7 - 10	201 80%	71 82%	101 80%	29 81%	49 79%	69 82%	81 79%	65 80%	91 80%	45 82%	94 78%	36 90%	71 80%
DK/NA	4 2%	1 1%	3 2%	0 0%	2 3%	0 0%	2 2%	0 0%	4 4%	0 0%	4 3%	0 0%	0 0%

QA14F. Thinking specifically of the City of Calgary, and using a scale from zero to ten where zero means not at all important and ten means extremely important, how important is it for your organization that the City of Calgary pursue the following goals? Improve the relationship between the municipal and provincial governments.													
	Total	Size (Q.D1)			Time in Business (Q.D2)			Sector (Q.D5)			Rank (Q.D4)		
		1 to 9 B	10 to 49 C	50+ D	0 to 14 E	15 to 29 F	30+ G	Industrial H	Service I	Other J	Owner K	C-level L	Other M
QA14F													
Total:	250	87	127	36	62	84	102	81	114	55	121	40	89
0 - Not at all important	7 3%	4 5%	3 2%	0 0%	0 0%	4 5%	3 3%	5 6%	2 2%	0 0%	5 4%	0 0%	2 2%
1	3 1%	1 1%	0 0%	2 6%	1 2%	1 1%	1 1%	1 1%	1 1%	1 2%	1 1%	0 0%	2 2%
			D	C									
2	1 0%	0 0%	1 1%	0 0%	0 0%	1 1%	0 0%	0 0%	0 0%	1 2%	1 1%	0 0%	0 0%
3	2 1%	0 0%	1 1%	1 3%	0 0%	1 1%	1 1%	0 0%	2 2%	0 0%	2 2%	0 0%	0 0%
4	5 2%	1 1%	4 3%	0 0%	2 3%	2 2%	1 1%	1 1%	4 4%	0 0%	1 1%	1 3%	3 3%
5	24 10%	5 6%	14 11%	5 14%	6 10%	6 7%	12 12%	5 6%	14 12%	5 9%	18 15%	0 0%	6 7%
											L	K	
6	12 5%	4 5%	6 5%	2 6%	2 3%	3 4%	7 7%	2 2%	6 5%	4 7%	4 3%	3 8%	5 6%
7	29 12%	9 10%	18 14%	2 6%	6 10%	10 12%	13 13%	7 9%	12 11%	10 18%	15 12%	4 10%	10 11%
8	66 26%	20 23%	35 28%	11 31%	19 31%	15 18%	31 30%	20 25%	31 27%	15 27%	27 22%	11 28%	28 31%
					g	f							
9	13 5%	7 8%	5 4%	1 3%	2 3%	6 7%	5 5%	3 4%	8 7%	2 4%	5 4%	3 8%	5 6%
10 - Very important	83 33%	35 40%	37 29%	11 31%	22 35%	33 39%	27 26%	36 44%	31 27%	16 29%	38 31%	18 45%	27 30%
								i	h				
DK/NA	5 2%	1 1%	3 2%	1 3%	2 3%	2 2%	1 1%	1 1%	3 3%	1 2%	4 3%	0 0%	1 1%

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Mean:	7.76	8.02	7.65	7.51	8.05	7.76	7.56	7.97	7.59	7.78	7.46	8.63	7.76
CQA14F													
Total:	250	87	127	36	62	84	102	81	114	55	121	40	89
0 - 3	13 5%	5 6%	5 4%	3 8%	1 2%	7 8%	5 5%	6 7%	5 4%	2 4%	9 7%	0 0%	4 4%
4 - 6	41 16%	10 11%	24 19%	7 19%	10 16%	11 13%	20 20%	8 10%	24 21%	9 16%	23 19%	4 10%	14 16%
7 - 10	191 76%	71 82%	95 75%	25 69%	49 79%	64 76%	76 75%	66 81%	82 72%	43 78%	85 70%	36 90%	70 79%
DK/NA	5 2%	1 1%	3 2%	1 3%	2 3%	2 2%	1 1%	1 1%	3 3%	1 2%	4 3%	0 0%	1 1%

QD2. Approximately how long has your organization been in business?													
	Total	Size (Q.D1)			Time in Business (Q.D2)			Sector (Q.D5)			Rank (Q.D4)		
		1 to 9 B	10 to 49 C	50+ D	0 to 14 E	15 to 29 F	30+ G	Industrial H	Service I	Other J	Owner K	C-level L	Other M
CQD2													
Total:	248	86	126	36	62	84	102	81	112	55	121	39	88
0 to 14	62 25%	33 38%	19 15%	10 28%	62 100%	0 0%	0 0%	15 19%	30 27%	17 31%	35 29%	9 23%	18 20%
		C	B		FG	E	E						
15 to 29	84 34%	27 31%	46 37%	11 31%	0 0%	84 100%	0 0%	31 38%	36 32%	17 31%	40 33%	13 33%	31 35%
					F	EG	F						
30+	102 41%	26 30%	61 48%	15 42%	0 0%	0 0%	102 100%	35 43%	46 41%	21 38%	46 38%	17 44%	39 44%
		C	B		G	G	EF						

QD3. Does your organization own or rent the property or properties where you operate?													
	Total	Size (Q.D1)			Time in Business (Q.D2)			Sector (Q.D5)			Rank (Q.D4)		
		1 to 9 B	10 to 49 C	50+ D	0 to 14 E	15 to 29 F	30+ G	Industrial H	Service I	Other J	Owner K	C-level L	Other M
QD3													
Total:	250	87	127	36	62	84	102	81	114	55	121	40	89
Own	80 32%	32 37%	41 32%	7 19%	17 27%	24 29%	38 37%	26 32%	30 26%	24 44%	46 38%	12 30%	22 25%
Rent	143 57%	50 57%	73 57%	20 56%	40 65%	50 60%	53 52%	45 56%	70 61%	28 51%	65 54%	26 65%	52 58%
Mix of own and rent	19 8%	1 1%	10 8%	8 22%	2 3%	10 12%	7 7%	8 10%	10 9%	1 2%	8 7%	2 5%	9 10%
DK/NA	8 3%	4 5%	3 2%	1 3%	3 5%	0 0%	4 4%	2 2%	4 4%	2 4%	2 2%	0 0%	6 7%

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QD4. Which category best fits with your job title?													
	Total	Size (Q.D1)			Time in Business (Q.D2)			Sector (Q.D5)			Rank (Q.D4)		
		1 to 9 B	10 to 49 C	50+ D	0 to 14 E	15 to 29 F	30+ G	Industrial H	Service I	Other J	Owner K	C-level L	Other M
QD4													
Total:	250	87	127	36	62	84	102	81	114	55	121	40	89
Owner / Self-employed	121 48%	52 60%	60 47%	9 25%	35 56%	40 48%	46 45%	37 46%	53 46%	31 56%	121 100%	0 0%	0 0%
		D	d	Bc							LM	K	K
CEO / President	28 11%	11 13%	14 11%	3 8%	5 8%	9 11%	13 13%	12 15%	11 10%	5 9%	0 0%	28 70%	0 0%
											L	KM	L
CFO / Controller / Accountant / Bookkeeper	7 3%	2 2%	4 3%	1 3%	2 3%	3 4%	2 2%	2 2%	3 3%	2 4%	0 0%	7 18%	0 0%
											L	KM	L
Vice President	5 2%	0 0%	4 3%	1 3%	2 3%	1 1%	2 2%	2 2%	1 1%	2 4%	0 0%	5 13%	0 0%
											L	KM	L
Managing Director / Director	29 12%	8 9%	18 14%	3 8%	5 8%	10 12%	13 13%	6 7%	16 14%	7 13%	0 0%	0 0%	29 33%
											M	M	KL
Associate	9 4%	1 1%	7 6%	1 3%	2 3%	3 4%	4 4%	4 5%	5 4%	0 0%	0 0%	0 0%	9 10%
											M	m	KI
Manager	50 20%	12 14%	20 16%	18 50%	11 18%	18 21%	21 21%	18 22%	25 22%	7 13%	0 0%	0 0%	50 56%
		D	D	BC							M	M	KL
Other (please specify)	1 0%	1 1%	0 0%	0 0%	0 0%	0 0%	1 1%	0 0%	0 0%	1 2%	0 0%	0 0%	1 1%
DK/NA	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

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QD5. In which industry does your company belong?													
	Total	Size (Q.D1)			Time in Business (Q.D2)			Sector (Q.D5)			Rank (Q.D4)		
		1 to 9 B	10 to 49 C	50+ D	0 to 14 E	15 to 29 F	30+ G	Industrial H	Service I	Other J	Owner K	C-level L	Other M
QD5													
Total:	250	87	127	36	62	84	102	81	114	55	121	40	89
Agriculture	1 0%	1 1%	0 0%	0 0%	1 2%	0 0%	0 0%	0 0%	0 0%	1 2%	1 1%	0 0%	0 0%
Arts and Culture	4 2%	3 3%	1 1%	0 0%	0 0%	3 4%	1 1%	0 0%	4 4%	0 0%	2 2%	0 0%	2 2%
Automotive	6 2%	2 2%	3 2%	1 3%	1 2%	2 2%	3 3%	0 0%	6 5%	0 0%	4 3%	0 0%	2 2%
Biotechnology	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Business services (human resources, data p	14 6%	7 8%	6 5%	1 3%	3 5%	4 5%	7 7%	0 0%	14 12%	0 0%	8 7%	2 5%	4 4%
Construction	36 14%	10 11%	20 16%	6 17%	10 16%	12 14%	14 14%	0 0%	0 0%	36 65%	23 19%	6 15%	7 8%
Education	9 4%	2 2%	6 5%	1 3%	3 5%	3 4%	3 3%	0 0%	0 0%	9 16%	5 4%	1 3%	3 3%
Engineering	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Environmental	3 1%	1 1%	2 2%	0 0%	0 0%	1 1%	2 2%	0 0%	3 3%	0 0%	1 1%	1 3%	1 1%
Financial Services	3 1%	1 1%	1 1%	1 3%	0 0%	0 0%	3 3%	0 0%	3 3%	0 0%	1 1%	1 3%	1 1%
Government	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Health care	6 2%	2 2%	3 2%	1 3%	2 3%	2 2%	2 2%	0 0%	6 5%	0 0%	2 2%	0 0%	4 4%

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Hospitality (hotel, restaurant, etc.)	44 18%	6 7%	30 24%	8 22%	18 29%	14 17%	11 11%	0 0%	44 39%	0 0%	24 20%	6 15%	14 16%
		Cd	B	b	G	E	I	HJ	I				
IT - Information Technology	2 1%	1 1%	1 1%	0 0%	0 0%	1 1%	1 1%	2 2%	0 0%	0 0%	1 1%	1 3%	0 0%
Manufacturing	19 8%	7 8%	12 9%	0 0%	2 3%	10 12%	7 7%	19 23%	0 0%	0 0%	8 7%	5 13%	6 7%
							IJ	H	H				
Media / Publishing	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Not for Profit	11 4%	5 6%	4 3%	2 6%	1 2%	3 4%	7 7%	0 0%	11 10%	0 0%	0 0%	1 3%	10 11%
							I	Hj	i	M		K	
Oil and Gas	19 8%	6 7%	11 9%	2 6%	4 6%	7 8%	8 8%	19 23%	0 0%	0 0%	6 5%	5 13%	8 9%
							IJ	H	H				
Professional services (lawyers, accountants)	10 4%	4 5%	4 3%	2 6%	2 3%	3 4%	5 5%	0 0%	10 9%	0 0%	4 3%	2 5%	4 4%
							I	Hj	i				
Real estate (commercial and residential)	2 1%	1 1%	0 0%	1 3%	1 2%	0 0%	1 1%	0 0%	2 2%	0 0%	2 2%	0 0%	0 0%
Recreation	4 2%	2 2%	2 2%	0 0%	2 3%	0 0%	2 2%	0 0%	4 4%	0 0%	2 2%	1 3%	1 1%
Retail	32 13%	15 17%	10 8%	7 19%	8 13%	8 10%	16 16%	32 40%	0 0%	0 0%	18 15%	3 8%	11 12%
		c	bd	c			IJ	H	H				
Telecommunications	3 1%	2 2%	1 1%	0 0%	0 0%	2 2%	1 1%	0 0%	3 3%	0 0%	0 0%	1 3%	2 2%
Transportation	9 4%	3 3%	5 4%	1 3%	1 2%	5 6%	3 3%	9 11%	0 0%	0 0%	4 3%	2 5%	3 3%
							Ij	H	h				
Travel / tourism	4 2%	3 3%	1 1%	0 0%	0 0%	2 2%	1 1%	0 0%	4 4%	0 0%	3 2%	0 0%	1 1%
Utilities	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Wholesale	6 2%	1 1%	3 2%	2 6%	2 3%	1 1%	3 3%	0 0%	0 0%	6 11%	1 1%	1 3%	4 4%

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								J	J	HI			
Other (please specify):	3 1%	2 2%	1 1%	0 0%	1 2%	1 1%	1 1%	0 0%	0 0%	3 5%	1 1%	1 3%	1 1%
DK/NA	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

QD6. What is your gender?													
	Total	Size (Q.D1)			Time in Business (Q.D2)			Sector (Q.D5)			Rank (Q.D4)		
		1 to 9 B	10 to 49 C	50+ D	0 to 14 E	15 to 29 F	30+ G	Industrial H	Service I	Other J	Owner K	C-level L	Other M
QD6													
Total:	250	87	127	36	62	84	102	81	114	55	121	40	89
Male	152 61%	59 68%	78 61%	15 42%	39 63%	49 58%	63 62%	59 73%	58 51%	35 64%	92 76%	23 58%	37 42%
		D	d	Bc				I	H		IM	k	K
Female	97 39%	28 32%	49 39%	20 56%	23 37%	35 42%	38 37%	22 27%	55 48%	20 36%	28 23%	17 43%	52 58%
		d		b				I	H		IM	k	K
Other	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
DK/NA	1 0%	0 0%	0 0%	1 3%	0 0%	0 0%	1 1%	0 0%	1 1%	0 0%	1 1%	0 0%	0 0%

Data Tables

Banner 2



Calgary Chamber of Commerce 2021 Business Community Survey

QD1. To ensure we are reaching a wide cross-section of businesses, how many people does your organization employ across the Calgary Region?												
	Total	Property (Q.D3)			Revenue (Q.A1)				COVID (Q.A4)			
		Own B	Rent C	Mix/DK/N A D	Inc. E	Dec. F	Same G	DK/NA H	Positive I	Negative J	No effect K	DK/NA L
QD1												
Total:	250	80	143	27	22	177	44	7	33	164	47	6
1 to 4	49 20%	19 24%	26 18%	4 15%	6 27%	32 18%	8 18%	3 43%	9 27%	33 20%	5 11%	2 33%
5 to 9	38 15%	13 16%	24 17%	1 4%	4 18%	26 15%	8 18%	0 0%	5 15%	22 13%	9 19%	2 33%
10 to 19	74 30%	21 26%	45 31%	8 30%	6 27%	56 32%	12 27%	0 0%	10 30%	51 31%	13 28%	0 0%
20 to 49	53 21%	20 25%	28 20%	5 19%	2 9%	43 24%	5 11%	3 43%	2 6%	38 23%	12 26%	1 17%
50 to 99	17 7%	4 5%	10 7%	3 11%	1 5%	12 7%	4 9%	0 0%	2 6%	9 5%	6 13%	0 0%
100 to 249	10 4%	2 3%	4 3%	4 15%	1 5%	5 3%	3 7%	1 14%	3 9%	5 3%	1 2%	1 17%
250 to 499	2 1%	1 1%	1 1%	0 0%	0 0%	1 1%	1 2%	0 0%	1 3%	1 1%	0 0%	0 0%
500 to 749	1 0%	0 0%	1 1%	0 0%	0 0%	0 0%	1 2%	0 0%	0 0%	0 0%	1 2%	0 0%
750 to 999	1 0%	0 0%	0 0%	1 4%	0 0%	1 1%	0 0%	0 0%	0 0%	1 1%	0 0%	0 0%
1000 to 2499	2 1%	0 0%	2 1%	0 0%	1 5%	0 0%	1 2%	0 0%	0 0%	2 1%	0 0%	0 0%
2500 to 4999	2 1%	0 0%	2 1%	0 0%	1 5%	1 1%	0 0%	0 0%	0 0%	2 1%	0 0%	0 0%
5000 and over	1 0%	0 0%	0 0%	1 4%	0 0%	0 0%	1 2%	0 0%	1 3%	0 0%	0 0%	0 0%

Calgary Chamber of Commerce 2021 Business Community Survey

QA1. Since the start of the COVID-19 pandemic in mid-March, have your company's overall revenues increased, decreased, or stayed the same?												
	Total	Property (Q.D3)			Revenue (Q.A1)				COVID (Q.A4)			
		Own B	Rent C	Mix/DK/N A D	Inc. E	Dec. F	Same G	DK/NA H	Positive I	Negative J	No effect K	DK/NA L
QA1												
Total:	250	80	143	27	22	177	44	7	33	164	47	6
Increased	22 9%	3 4%	17 12%	2 7%	22 100%	0 0%	0 0%	0 0%	10 30%	4 2%	7 15%	1 17%
		c	b						J	IK	J	
Decreased	177 71%	60 75%	100 70%	17 63%	0 0%	177 100%	0 0%	0 0%	16 48%	136 83%	24 51%	1 17%
					G	F			J	IK	J	
Stayed the same	44 18%	12 15%	24 17%	8 30%	0 0%	0 0%	44 100%	0 0%	7 21%	19 12%	16 34%	2 33%
					G	F			K	J		
DK/NA	7 3%	5 6%	2 1%	0 0%	0 0%	0 0%	0 0%	7 100%	0 0%	5 3%	0 0%	2 33%
		c	b									

Calgary Chamber of Commerce 2021 Business Community Survey

QA2A. By approximately what percentage have your company's revenues increased?												
	Total	Property (Q.D3)			Revenue (Q.A1)				COVID (Q.A4)			
		Own B	Rent C	Mix/DK/N A D	Inc. E	Dec. F	Same G	DK/NA H	Positive I	Negative J	No effect K	DK/NA L
QA2A												
Total:	22	3	17	2	22	0	0	0	10	4	7	1
Mean:	21.8	23.3	17.1	60	21.8 *	*	*		25.7	16.8	19.4	20
CQA2A												
Total:	22	3	17	2	22	0	0	0	10	4	7	1
1-10%	7 32%	0 0%	7 41%	0 0%	7 32%	0 0%	0 0%	0 0%	2 20%	2 50%	3 43%	0 0%
11-20%	10 45%	1 33%	8 47%	1 50%	10 45%	0 0%	0 0%	0 0%	5 50%	1 25%	3 43%	1 100%
21-30%	2 9%	2 67%	0 0%	0 0%	2 9%	0 0%	0 0%	0 0%	2 20%	0 0%	0 0%	0 0%
31-40%	1 5%	0 0%	1 6%	0 0%	1 5%	0 0%	0 0%	0 0%	0 0%	1 25%	0 0%	0 0%
41-50%	1 5%	0 0%	1 6%	0 0%	1 5%	0 0%	0 0%	0 0%	0 0%	0 0%	1 14%	0 0%
51-60%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
61-70%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
71-80%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
81-90%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
91-100%	1 5%	0 0%	0 0%	1 50%	1 5%	0 0%	0 0%	0 0%	1 10%	0 0%	0 0%	0 0%

Calgary Chamber of Commerce 2021 Business Community Survey

QA2B. By approximately what percentage have your company's revenues decreased?												
	Total	Property (Q.D3)			Revenue (Q.A1)				COVID (Q.A4)			
		Own B	Rent C	Mix/DK/N A D	Inc. E	Dec. F	Same G	DK/NA H	Positive I	Negative J	No effect K	DK/NA L
QA2B												
Total:	177	60	100	17	0	177	0	0	16	136	24	1
Mean:	48.9	47.2	50	48.8 *		48.9 *		*	42.6	50.9	42.4	35
CQA2B												
Total:	165	57	91	17	0	165	0	0	16	127	21	1
1-10%	11 7%	4 7%	5 5%	2 12%	0 0%	11 7%	0 0%	0 0%	4 25%	3 2%	4 19%	0 0%
11-20%	17 10%	8 14%	7 8%	2 12%	0 0%	17 10%	0 0%	0 0%	2 13%	13 10%	2 10%	0 0%
21-30%	19 12%	5 9%	11 12%	3 18%	0 0%	19 12%	0 0%	0 0%	0 0%	18 14%	1 5%	0 0%
31-40%	22 13%	8 14%	11 12%	3 18%	0 0%	22 13%	0 0%	0 0%	0 0%	17 13%	4 19%	1 100%
41-50%	34 21%	11 19%	22 24%	1 6%	0 0%	34 21%	0 0%	0 0%	4 25%	26 20%	4 19%	0 0%
51-60%	15 9%	7 12%	8 9%	0 0%	0 0%	15 9%	0 0%	0 0%	2 13%	12 9%	1 5%	0 0%
61-70%	14 8%	4 7%	10 11%	0 0%	0 0%	14 8%	0 0%	0 0%	2 13%	11 9%	1 5%	0 0%
71-80%	22 13%	7 12%	12 13%	3 18%	0 0%	22 13%	0 0%	0 0%	2 13%	16 13%	4 19%	0 0%
81-90%	6 4%	2 4%	3 3%	1 6%	0 0%	6 4%	0 0%	0 0%	0 0%	6 5%	0 0%	0 0%
91-100%	5 3%	1 2%	2 2%	2 12%	0 0%	5 3%	0 0%	0 0%	0 0%	5 4%	0 0%	0 0%

QA3A. Please tell me if each of the following statements do or do not apply to your business as a result of the COVID-19 pandemic. Some current employees will likely be laid off in the next six months.

	Total	Property (Q.D3)			Revenue (Q.A1)				COVID (Q.A4)			
		Own B	Rent C	Mix/DK/N A D	Inc. E	Dec. F	Same G	DK/NA H	Positive I	Negative J	No effect K	DK/NA L
QA3A												
Total:	250	80	143	27	22	177	44	7	33	164	47	6
Does apply	43 17%	15 19%	24 17%	4 15%	1 5%	40 23%	2 5%	0 0%	2 6%	34 21%	7 15%	0 0%
					G	F		j	i			
Does not apply	170 68%	57 71%	95 66%	18 67%	19 86%	108 61%	37 84%	6 86%	26 79%	102 62%	38 81%	4 67%
					G	F			k	j		
DK/NA	37 15%	8 10%	24 17%	5 19%	2 9%	29 16%	5 11%	1 14%	5 15%	28 17%	2 4%	2 33%
									k	j		

QA3B. Please tell me if each of the following statements do or do not apply to your business as a result of the COVID-19 pandemic. Some new employees will likely be hired in the next six months.												
	Total	Property (Q.D3)			Revenue (Q.A1)				COVID (Q.A4)			
		Own B	Rent C	Mix/DK/N A D	Inc. E	Dec. F	Same G	DK/NA H	Positive I	Negative J	No effect K	DK/NA L
QA3B												
Total:	250	80	143	27	22	177	44	7	33	164	47	6
Does apply	89 36%	25 31%	54 38%	10 37%	16 73%	54 31%	17 39%	2 29%	18 55%	47 29%	21 45%	3 50%
Does not apply	136 54%	50 63%	72 50%	14 52%	4 18%	106 60%	22 50%	4 57%	13 39%	99 60%	23 49%	1 17%
DK/NA	25 10%	5 6%	17 12%	3 11%	2 9%	17 10%	5 11%	1 14%	2 6%	18 11%	3 6%	2 33%

QA3C. Please tell me if each of the following statements do or do not apply to your business as a result of the COVID-19 pandemic. Some employees are working fewer hours.												
	Total	Property (Q.D3)			Revenue (Q.A1)				COVID (Q.A4)			
		Own B	Rent C	Mix/DK/N A D	Inc. E	Dec. F	Same G	DK/NA H	Positive I	Negative J	No effect K	DK/NA L
QA3C												
Total:	250	80	143	27	22	177	44	7	33	164	47	6
Does apply	137 55%	41 51%	81 57%	15 56%	4 18%	117 66%	14 32%	2 29%	11 33%	110 67%	13 28%	3 50%
					G	F		J	IK	J		
Does not apply	111 44%	39 49%	60 42%	12 44%	17 77%	60 34%	29 66%	5 71%	22 67%	53 32%	33 70%	3 50%
					G	F		J	IK	J		
DK/NA	2 1%	0 0%	2 1%	0 0%	1 5%	0 0%	1 2%	0 0%	0 0%	1 1%	1 2%	0 0%
					g	f						

QA3D. Please tell me if each of the following statements do or do not apply to your business as a result of the COVID-19 pandemic. Some employees are making less money.												
	Total	Property (Q.D3)			Revenue (Q.A1)				COVID (Q.A4)			
		Own B	Rent C	Mix/DK/N A D	Inc. E	Dec. F	Same G	DK/NA H	Positive I	Negative J	No effect K	DK/NA L
QA3D												
Total:	250	80	143	27	22	177	44	7	33	164	47	6
Does apply	122 49%	36 45%	69 48%	17 63%	3 14%	106 60%	11 25%	2 29%	10 30%	100 61%	10 21%	2 33%
					G	F		J	IK	J		
Does not apply	126 50%	43 54%	73 51%	10 37%	19 86%	70 40%	32 73%	5 71%	23 70%	62 38%	37 79%	4 67%
					G	F		J	IK	J		
DK/NA	2 1%	1 1%	1 1%	0 0%	0 0%	1 1%	1 2%	0 0%	0 0%	2 1%	0 0%	0 0%

QA4. Thinking of the ways your company promoted itself and developed new business opportunities before COVID-19, would you say impact of COVID-19 has had a positive effect, a negative effect, or has it had no effect on your business development activities.												
	Total	Property (Q.D3)			Revenue (Q.A1)				COVID (Q.A4)			
		Own B	Rent C	Mix/DK/N A D	Inc. E	Dec. F	Same G	DK/NA H	Positive I	Negative J	No effect K	DK/NA L
QA4												
Total:	250	80	143	27	22	177	44	7	33	164	47	6
Positive effect	33 13%	12 15%	19 13%	2 7%	10 45%	16 9%	7 16%	0 0%	33 100%	0 0%	0 0%	0 0%
Negative effect	164 66%	51 64%	96 67%	17 63%	4 18%	136 77%	19 43%	5 71%	0 0%	164 100%	0 0%	0 0%
Had no effect	47 19%	15 19%	25 17%	7 26%	7 32%	24 14%	16 36%	0 0%	0 0%	0 0%	47 100%	0 0%
DK/NA	6 2%	2 3%	3 2%	1 4%	1 5%	1 1%	2 5%	2 29%	0 0%	0 0%	0 0%	6 100%

QA5A. Has your company received money from the following federal government COVID-19 relief programs? The Canada Emergency Wage Subsidy (CEWS), the program which provides payroll subsidies to companies who have lost revenue as a result of COVID-19.												
	Total	Property (Q.D3)			Revenue (Q.A1)				COVID (Q.A4)			
		Own B	Rent C	Mix/DK/N A D	Inc. E	Dec. F	Same G	DK/NA H	Positive I	Negative J	No effect K	DK/NA L
QA5A												
Total:	250	80	143	27	22	177	44	7	33	164	47	6
Yes, have received money	134 54%	45 56%	75 52%	14 52%	4 18%	117 66%	10 23%	3 43%	10 30%	102 62%	20 43%	2 33%
No, have not received money	100 40%	32 40%	58 41%	10 37%	17 77%	50 28%	29 66%	4 57%	23 70%	52 32%	22 47%	3 50%
DK/NA	16 6%	3 4%	10 7%	3 11%	1 5%	10 6%	5 11%	0 0%	0 0%	10 6%	5 11%	1 17%

QA5B. Has your company received money from the following federal government COVID-19 relief programs? The Canada Emergency Business Account (CEBA), the program which provides a loan of up to \$60,000, \$20,000 of which will be forgiven if the loan is paid back by December 31, 2022.												
	Total	Property (Q.D3)			Revenue (Q.A1)				COVID (Q.A4)			
		Own B	Rent C	Mix/DK/N A D	Inc. E	Dec. F	Same G	DK/NA H	Positive I	Negative J	No effect K	DK/NA L
QA5B												
Total:	250	80	143	27	22	177	44	7	33	164	47	6
Yes, have received money	118 47%	32 40%	80 56%	6 22%	9 41%	95 54%	14 32%	0 0%	18 55%	81 49%	18 38%	1 17%
No, have not received money	111 44%	43 54%	51 36%	17 63%	12 55%	69 39%	24 55%	6 86%	15 45%	67 41%	24 51%	5 83%
DK/NA	21 8%	5 6%	12 8%	4 15%	1 5%	13 7%	6 14%	1 14%	0 0%	16 10%	5 11%	0 0%

QA5C. Has your company received money from the following federal government COVID-19 relief programs? The Canada Emergency Rent Subsidy (CERS), the program which provides rent and mortgage support to small businesses affected by COVID-19.												
	Total	Property (Q.D3)			Revenue (Q.A1)				COVID (Q.A4)			
		Own B	Rent C	Mix/DK/N A D	Inc. E	Dec. F	Same G	DK/NA H	Positive I	Negative J	No effect K	DK/NA L
QA5C												
Total:	250	80	143	27	22	177	44	7	33	164	47	6
Yes, have received money	73 29%	15 19%	54 38%	4 15%	1 5%	68 38%	4 9%	0 0%	5 15%	58 35%	9 19%	1 17%
		C	B		G	F		j	ik	j		
No, have not received money	156 62%	59 74%	78 55%	19 70%	20 91%	96 54%	34 77%	6 86%	28 85%	91 55%	33 70%	4 67%
		C	B		G	F		J	I			
DK/NA	21 8%	6 8%	11 8%	4 15%	1 5%	13 7%	6 14%	1 14%	0 0%	15 9%	5 11%	1 17%

QA5D. Has your company received money from the following federal government COVID-19 relief programs? The Business Credit Availability Program (BCAP) which provides loans to help cover critical business continuity expenses.

	Total	Property (Q.D3)			Revenue (Q.A1)				COVID (Q.A4)			
		Own B	Rent C	Mix/DK/N A D	Inc. E	Dec. F	Same G	DK/NA H	Positive I	Negative J	No effect K	DK/NA L
QA5D												
Total:	250	80	143	27	22	177	44	7	33	164	47	6
Yes, have received money	24 10%	6 8%	17 12%	1 4%	1 5%	21 12%	2 5%	0 0%	2 6%	16 10%	5 11%	1 17%
No, have not received money	202 81%	68 85%	112 78%	22 81%	20 91%	141 80%	35 80%	6 86%	31 94%	129 79%	37 79%	5 83%
DK/NA	24 10%	6 8%	14 10%	4 15%	1 5%	15 8%	7 16%	1 14%	0 0%	19 12%	5 11%	0 0%

QA5E. Has your company received money from the following federal government COVID-19 relief programs? The Small and Medium Enterprise Relaunch Grant (SMERG) which provides financial assistance to organizations in Alberta to offset costs incurred due to COVID-19 restrictions.

	Total	Property (Q.D3)			Revenue (Q.A1)				COVID (Q.A4)			
		Own B	Rent C	Mix/DK/N A D	Inc. E	Dec. F	Same G	DK/NA H	Positive I	Negative J	No effect K	DK/NA L
QA5E												
Total:	250	80	143	27	22	177	44	7	33	164	47	6
Yes, have received money	61 24%	15 19%	40 28%	6 22%	2 9%	56 32%	3 7%	0 0%	8 24%	43 26%	9 19%	1 17%
No, have not received money	162 65%	58 73%	88 62%	16 59%	19 86%	103 58%	34 77%	6 86%	25 76%	100 61%	33 70%	4 67%
DK/NA	27 11%	7 9%	15 10%	5 19%	1 5%	18 10%	7 16%	1 14%	0 0%	21 13%	5 11%	1 17%

QA5F. Has your company received money from the following federal government COVID-19 relief programs? Highly Affected Sectors Credit Availability Program (HASCAP) which provides loans to businesses that have seen a revenue decrease of 50% or more as a result of COVID-19.												
	Total	Property (Q.D3)			Revenue (Q.A1)				COVID (Q.A4)			
		Own B	Rent C	Mix/DK/N A D	Inc. E	Dec. F	Same G	DK/NA H	Positive I	Negative J	No effect K	DK/NA L
QA5F												
Total:	250	80	143	27	22	177	44	7	33	164	47	6
Yes, have received money	17 7%	5 6%	11 8%	1 4%	0 0%	16 9%	1 2%	0 0%	2 6%	12 7%	2 4%	1 17%
No, have not received money	208 83%	67 84%	118 83%	23 85%	21 95%	143 81%	38 86%	6 86%	31 94%	131 80%	41 87%	5 83%
DK/NA	25 10%	8 10%	14 10%	3 11%	1 5%	18 10%	5 11%	1 14%	0 0%	21 13%	4 9%	0 0%

QA6. How confident are you that your company will have enough revenue to continue to operate once the federal government COVID-19 relief programs for businesses have ended? Would you say you are...												
	Total	Property (Q.D3)			Revenue (Q.A1)				COVID (Q.A4)			
		Own B	Rent C	Mix/DK/N A D	Inc. E	Dec. F	Same G	DK/NA H	Positive I	Negative J	No effect K	DK/NA L
CQA6												
Total:	174	54	102	18	9	144	18	3	18	128	26	2
Very confident	49 28%	22 41%	20 20%	7 39%	8 89%	32 22%	7 39%	2 67%	8 44%	27 21%	14 54%	0 0%
Somewhat confident	80 46%	17 31%	55 54%	8 44%	1 11%	69 48%	9 50%	1 33%	7 39%	60 47%	11 42%	2 100%
Not very confident	27 16%	8 15%	18 18%	1 6%	0 0%	26 18%	1 6%	0 0%	1 6%	25 20%	1 4%	0 0%
Not at all confident	11 6%	4 7%	5 5%	2 11%	0 0%	11 8%	0 0%	0 0%	0 0%	11 9%	0 0%	0 0%
DK/NA	7 4%	3 6%	4 4%	0 0%	0 0%	6 4%	1 6%	0 0%	2 11%	5 4%	0 0%	0 0%
Very /somewhat (NETS)	129 74%	39 72%	75 74%	15 83%	9 100%	101 70%	16 89%	3 100%	15 83%	87 68%	25 96%	2 100%
Not very / not at all (NETS)	38 22%	12 22%	23 23%	3 17%	0 0%	37 26%	1 6%	0 0%	1 6%	36 28%	1 4%	0 0%

QA7. Beyond any relief benefits your company has received to-date, if governments were to expand the loan programs they offer to businesses affected by COVID-19, how likely is it that your company will apply for further government loans in the future? Would your company be...												
	Total	Property (Q.D3)			Revenue (Q.A1)				COVID (Q.A4)			
		Own B	Rent C	Mix/DK/N A D	Inc. E	Dec. F	Same G	DK/NA H	Positive I	Negative J	No effect K	DK/NA L
CQA7												
Total:	250	80	143	27	22	177	44	7	33	164	47	6
Very likely	67 27%	14 18%	48 34%	5 19%	3 14%	61 34%	2 5%	1 14%	4 12%	57 35%	6 13%	0 0%
Somewhat likely	56 22%	22 28%	30 21%	4 15%	0 0%	48 27%	7 16%	1 14%	7 21%	40 24%	7 15%	2 33%
Not very likely	47 19%	16 20%	27 19%	4 15%	8 36%	27 15%	10 23%	2 29%	9 27%	25 15%	10 21%	3 50%
Not at all likely	61 24%	25 31%	26 18%	10 37%	9 41%	29 16%	20 45%	3 43%	12 36%	30 18%	19 40%	0 0%
DK/NA	19 8%	3 4%	12 8%	4 15%	2 9%	12 7%	5 11%	0 0%	1 3%	12 7%	5 11%	1 17%
Very /somewhat (NETS)	123 49%	36 45%	78 55%	9 33%	3 14%	109 62%	9 20%	2 29%	11 33%	97 59%	13 28%	2 33%
Not very / not at all (NETS)	108 43%	41 51%	53 37%	14 52%	17 77%	56 32%	30 68%	5 71%	21 64%	55 34%	29 62%	3 50%

QA8. Which of the following statements best describes your feelings about the current state of the Alberta economy?												
	Total	Property (Q.D3)			Revenue (Q.A1)				COVID (Q.A4)			
		Own B	Rent C	Mix/DK/N A D	Inc. E	Dec. F	Same G	DK/NA H	Positive I	Negative J	No effect K	DK/NA L
QA8												
Total:	250	80	143	27	22	177	44	7	33	164	47	6
The economy is improving	43 17%	17 21%	22 15%	4 15%	7 32%	28 16%	7 16%	1 14%	8 24%	29 18%	6 13%	0 0%
The economy is neither improving nor getting worse	73 29%	31 39%	33 23%	9 33%	6 27%	50 28%	14 32%	3 43%	9 27%	43 26%	19 40%	2 33%
The economy is getting worse	130 52%	31 39%	86 60%	13 48%	9 41%	96 54%	23 52%	2 29%	16 48%	88 54%	22 47%	4 67%
None of these	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
DK/NA	4 2%	1 1%	2 1%	1 4%	0 0%	3 2%	0 0%	1 14%	0 0%	4 2%	0 0%	0 0%

QA9. Looking three years into the future, would you say you are very optimistic, somewhat optimistic, somewhat pessimistic, or very pessimistic about Calgary's economic prospects?												
	Total	Property (Q.D3)			Revenue (Q.A1)				COVID (Q.A4)			
		Own B	Rent C	Mix/DK/N A D	Inc. E	Dec. F	Same G	DK/NA H	Positive I	Negative J	No effect K	DK/NA L
CQA9												
Total:	250	80	143	27	22	177	44	7	33	164	47	6
Very optimistic	27 11%	10 13%	16 11%	1 4%	4 18%	16 9%	7 16%	0 0%	8 24%	14 9%	5 11%	0 0%
Somewhat optimistic	127 51%	43 54%	69 48%	15 56%	10 45%	93 53%	18 41%	6 86%	16 48%	82 50%	25 53%	4 67%
Somewhat pessimistic	67 27%	21 26%	39 27%	7 26%	8 36%	44 25%	15 34%	0 0%	7 21%	45 27%	14 30%	1 17%
Very pessimistic	21 8%	4 5%	14 10%	3 11%	0 0%	19 11%	2 5%	0 0%	1 3%	18 11%	2 4%	0 0%
Don't know / not sure	8 3%	2 3%	5 3%	1 4%	0 0%	5 3%	2 5%	1 14%	1 3%	5 3%	1 2%	1 17%
Optimistic (NETS)	154 62%	53 66%	85 59%	16 59%	14 64%	109 62%	25 57%	6 86%	24 73%	96 59%	30 64%	4 67%
Pessimistic (NETS)	88 35%	25 31%	53 37%	10 37%	8 36%	63 36%	17 39%	0 0%	8 24%	63 38%	16 34%	1 17%

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QA10. What do you think are the most important things Alberta can do to get its economy back on track?												
	Total	Property (Q.D3)			Revenue (Q.A1)				COVID (Q.A4)			
		Own B	Rent C	Mix/DK/N A D	Inc. E	Dec. F	Same G	DK/NA H	Positive I	Negative J	No effect K	DK/NA L
QA10												
Total:	250	80	143	27	22	177	44	7	33	164	47	6
Enter response:	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Support local business	7 3%	1 1%	6 4%	0 0%	1 5%	5 3%	1 2%	0 0%	1 3%	3 2%	3 6%	0 0%
Control government spending	2 1%	1 1%	1 1%	0 0%	0 0%	1 1%	1 2%	0 0%	0 0%	1 1%	1 2%	0 0%
Diversification / innovation	68 27%	23 29%	38 27%	7 26%	6 27%	47 27%	13 30%	2 29%	8 24%	44 27%	15 32%	1 17%
Pipelines / oil industry	39 16%	16 20%	20 14%	3 11%	7 32%	27 15%	5 11%	0 0%	6 18%	25 15%	8 17%	0 0%
No cuts to health / education	3 1%	1 1%	2 1%	0 0%	0 0%	2 1%	1 2%	0 0%	0 0%	3 2%	0 0%	0 0%
Ensure compliance with health guidelines	2 1%	2 3%	0 0%	0 0%	0 0%	0 0%	2 5%	0 0%	0 0%	2 1%	0 0%	0 0%
Reduce COVID restrictions	35 14%	8 10%	21 15%	6 22%	1 5%	21 12%	13 30%	0 0%	3 9%	25 15%	7 15%	0 0%
Lower taxes	15 6%	6 8%	7 5%	2 7%	0 0%	13 7%	2 5%	0 0%	2 6%	12 7%	1 2%	0 0%
Attract new business / investors	8 3%	3 4%	4 3%	1 4%	1 5%	6 3%	1 2%	0 0%	2 6%	6 4%	0 0%	0 0%
Provincial Sales Tax	3 1%	1 1%	2 1%	0 0%	1 5%	1 1%	1 2%	0 0%	1 3%	0 0%	1 2%	1 17%
Reduce regulations / red tape	6 2%	3 4%	3 2%	0 0%	0 0%	6 3%	0 0%	0 0%	1 3%	3 2%	2 4%	0 0%

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Increase government spending	10 4%	1 1%	9 6%	0 0%	2 9%	7 4%	1 2%	0 0%	1 3%	6 4%	2 4%	1 17%
Get rid of Federal government	7 3%	4 5%	2 1%	1 4%	2 9%	5 3%	0 0%	0 0%	2 6%	5 3%	0 0%	0 0%
Improve relationship with rest of Canada	2 1%	1 1%	1 1%	0 0%	0 0%	1 1%	1 2%	0 0%	0 0%	1 1%	1 2%	0 0%
Environmental issues	3 1%	3 4%	0 0%	0 0%	0 0%	3 2%	0 0%	0 0%	1 3%	2 1%	0 0%	0 0%
Increase taxes / revenue	3 1%	1 1%	2 1%	0 0%	0 0%	2 1%	1 2%	0 0%	0 0%	3 2%	0 0%	0 0%
Get more people to work	11 4%	3 4%	5 3%	3 11%	1 5%	7 4%	2 5%	1 14%	1 3%	8 5%	1 2%	1 17%
Separate / leave Canada	3 1%	1 1%	2 1%	0 0%	1 5%	2 1%	0 0%	0 0%	1 3%	2 1%	0 0%	0 0%
Delay opening	3 1%	1 1%	2 1%	0 0%	0 0%	2 1%	1 2%	0 0%	0 0%	3 2%	0 0%	0 0%
New Premier / Provincial government	7 3%	3 4%	2 1%	2 7%	0 0%	6 3%	1 2%	0 0%	1 3%	5 3%	1 2%	0 0%
Vaccines	10 4%	2 3%	8 6%	0 0%	0 0%	10 6%	0 0%	0 0%	2 6%	8 5%	0 0%	0 0%
Other	14 6%	5 6%	8 6%	1 4%	2 9%	10 6%	1 2%	1 14%	3 9%	10 6%	0 0%	1 17%
DK/NA	56 22%	16 20%	34 24%	6 22%	3 14%	40 23%	10 23%	3 43%	8 24%	34 21%	12 26%	2 33%

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QA14A. Thinking specifically of the City of Calgary, and using a scale from zero to ten where zero means not at all important and ten means extremely important, how important is it for your organization that the City of Calgary pursue the following goals? Keep residential property taxes low.												
	Total	Property (Q.D3)			Revenue (Q.A1)				COVID (Q.A4)			
		Own B	Rent C	Mix/DK/N A D	Inc. E	Dec. F	Same G	DK/NA H	Positive I	Negative J	No effect K	DK/NA L
QA14A												
Total:	250	80	143	27	22	177	44	7	33	164	47	6
0 - Not at all important	4 2%	3 4%	1 1%	0 0%	0 0%	4 2%	0 0%	0 0%	1 3%	3 2%	0 0%	0 0%
1	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
2	5 2%	2 3%	2 1%	1 4%	1 5%	3 2%	1 2%	0 0%	0 0%	2 1%	3 6%	0 0%
									k	j		
3	5 2%	3 4%	2 1%	0 0%	1 5%	4 2%	0 0%	0 0%	0 0%	4 2%	1 2%	0 0%
4	6 2%	0 0%	5 3%	1 4%	1 5%	4 2%	1 2%	0 0%	0 0%	4 2%	1 2%	1 17%
5	44 18%	19 24%	19 13%	6 22%	2 9%	31 18%	10 23%	1 14%	7 21%	28 17%	8 17%	1 17%
		c	b									
6	12 5%	5 6%	5 3%	2 7%	0 0%	9 5%	2 5%	1 14%	2 6%	8 5%	2 4%	0 0%
7	26 10%	7 9%	17 12%	2 7%	2 9%	18 10%	5 11%	1 14%	2 6%	17 10%	4 9%	3 50%
8	38 15%	15 19%	18 13%	5 19%	3 14%	29 16%	5 11%	1 14%	3 9%	25 15%	10 21%	0 0%
9	16 6%	7 9%	8 6%	1 4%	1 5%	12 7%	1 2%	2 29%	0 0%	13 8%	3 6%	0 0%
10 - Very important	93 37%	19 24%	65 45%	9 33%	11 50%	62 35%	19 43%	1 14%	18 55%	59 36%	15 32%	1 17%
		C	B						jk	i	i	
DK/NA	1 0%	0 0%	1 1%	0 0%	0 0%	1 1%	0 0%	0 0%	0 0%	1 1%	0 0%	0 0%

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Mean:	7.63	7	8.03	7.44	8	7.55	7.77	7.71	8.03	7.64	7.45	6.67
CQA14A												
Total:	250	80	143	27	22	177	44	7	33	164	47	6
0 - 3	14 6%	8 10%	5 3%	1 4%	2 9%	11 6%	1 2%	0 0%	1 3%	9 5%	4 9%	0 0%
		c	b									
4 - 6	62 25%	24 30%	29 20%	9 33%	3 14%	44 25%	13 30%	2 29%	9 27%	40 24%	11 23%	2 33%
7 - 10	173 69%	48 60%	108 76%	17 63%	17 77%	121 68%	30 68%	5 71%	23 70%	114 70%	32 68%	4 67%
		c	b									
DK/NA	1 0%	0 0%	1 1%	0 0%	0 0%	1 1%	0 0%	0 0%	0 0%	1 1%	0 0%	0 0%

QA14B. Thinking specifically of the City of Calgary, and using a scale from zero to ten where zero means not at all important and ten means extremely important, how important is it for your organization that the City of Calgary pursue the following goals? Keep commercial and business property taxes low.

	Total	Property (Q.D3)			Revenue (Q.A1)				COVID (Q.A4)			
		Own B	Rent C	Mix/DK/N A D	Inc. E	Dec. F	Same G	DK/NA H	Positive I	Negative J	No effect K	DK/NA L
QA14B												
Total:	250	80	143	27	22	177	44	7	33	164	47	6
0 - Not at all important	3 1%	0 0%	1 1%	2 7%	0 0%	3 2%	0 0%	0 0%	0 0%	3 2%	0 0%	0 0%
1	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
2	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
3	3 1%	0 0%	3 2%	0 0%	1 5%	1 1%	1 2%	0 0%	0 0%	2 1%	1 2%	0 0%
4	5 2%	3 4%	2 1%	0 0%	0 0%	4 2%	1 2%	0 0%	0 0%	1 1%	3 6%	1 17%
5	18 7%	6 8%	9 6%	3 11%	0 0%	11 6%	6 14%	1 14%	3 9%	10 6%	5 11%	0 0%
6	12 5%	4 5%	7 5%	1 4%	1 5%	7 4%	2 5%	2 29%	1 3%	7 4%	3 6%	1 17%
7	16 6%	3 4%	12 8%	1 4%	2 9%	9 5%	4 9%	1 14%	3 9%	9 5%	4 9%	0 0%
8	36 14%	12 15%	21 15%	3 11%	5 23%	24 14%	5 11%	2 29%	4 12%	24 15%	7 15%	1 17%
9	31 12%	9 11%	19 13%	3 11%	4 18%	24 14%	3 7%	0 0%	0 0%	24 15%	6 13%	1 17%
10 - Very important	122 49%	43 54%	66 46%	13 48%	9 41%	92 52%	20 45%	1 14%	22 67%	80 49%	18 38%	2 33%
DK/NA	4 2%	0 0%	3 2%	1 4%	0 0%	2 1%	2 5%	0 0%	0 0%	4 2%	0 0%	0 0%

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Mean:	8.5	8.68	8.48	8.04	8.59	8.61	8.19	7.14	8.91	8.58	8	7.83
CQA14B												
Total:	250	80	143	27	22	177	44	7	33	164	47	6
0 - 3	6 2%	0 0%	4 3%	2 7%	1 5%	4 2%	1 2%	0 0%	0 0%	5 3%	1 2%	0 0%
4 - 6	35 14%	13 16%	18 13%	4 15%	1 5%	22 12%	9 20%	3 43%	4 12%	18 11%	11 23%	2 33%
7 - 10	205 82%	67 84%	118 83%	20 74%	20 91%	149 84%	32 73%	4 57%	29 88%	137 84%	35 74%	4 67%
DK/NA	4 2%	0 0%	3 2%	1 4%	0 0%	2 1%	2 5%	0 0%	0 0%	4 2%	0 0%	0 0%

QA14C. Thinking specifically of the City of Calgary, and using a scale from zero to ten where zero means not at all important and ten means extremely important, how important is it for your organization that the City of Calgary pursue the following goals? Complete the new LRT Green Line as currently planned.

	Total	Property (Q.D3)			Revenue (Q.A1)				COVID (Q.A4)			
		Own B	Rent C	Mix/DK/N A D	Inc. E	Dec. F	Same G	DK/NA H	Positive I	Negative J	No effect K	DK/NA L
QA14C												
Total:	250	80	143	27	22	177	44	7	33	164	47	6
0 - Not at all important	36 14%	15 19%	18 13%	3 11%	4 18%	28 16%	4 9%	0 0%	6 18%	24 15%	5 11%	1 17%
1	10 4%	4 5%	5 3%	1 4%	0 0%	9 5%	1 2%	0 0%	0 0%	9 5%	1 2%	0 0%
2	15 6%	3 4%	9 6%	3 11%	0 0%	9 5%	6 14%	0 0%	2 6%	7 4%	6 13%	0 0%
					g	f			k	j		
3	13 5%	3 4%	10 7%	0 0%	0 0%	11 6%	1 2%	1 14%	0 0%	13 8%	0 0%	0 0%
									k	j		
4	11 4%	4 5%	7 5%	0 0%	2 9%	7 4%	2 5%	0 0%	1 3%	5 3%	5 11%	0 0%
									k	j		
5	43 17%	13 16%	25 17%	5 19%	5 23%	28 16%	9 20%	1 14%	5 15%	25 15%	10 21%	3 50%
6	16 6%	5 6%	7 5%	4 15%	1 5%	10 6%	3 7%	2 29%	1 3%	13 8%	2 4%	0 0%
7	22 9%	9 11%	11 8%	2 7%	2 9%	16 9%	1 2%	3 43%	4 12%	14 9%	3 6%	1 17%
8	28 11%	12 15%	15 10%	1 4%	5 23%	19 11%	4 9%	0 0%	4 12%	19 12%	5 11%	0 0%
9	10 4%	3 4%	6 4%	1 4%	1 5%	8 5%	1 2%	0 0%	1 3%	5 3%	4 9%	0 0%
10 - Very important	43 17%	9 11%	28 20%	6 22%	2 9%	29 16%	12 27%	0 0%	9 27%	27 16%	6 13%	1 17%
DK/NA	3 1%	0 0%	2 1%	1 4%	0 0%	3 2%	0 0%	0 0%	0 0%	3 2%	0 0%	0 0%

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Mean:	5.39	5.07	5.52	5.65	5.55	5.25	5.8	5.86	6	5.28	5.36	5.33
CQA14C												
Total:	250	80	143	27	22	177	44	7	33	164	47	6
0 - 3	74 30%	25 31%	42 29%	7 26%	4 18%	57 32%	12 27%	1 14%	8 24%	53 32%	12 26%	1 17%
4 - 6	70 28%	22 28%	39 27%	9 33%	8 36%	45 25%	14 32%	3 43%	7 21%	43 26%	17 36%	3 50%
7 - 10	103 41%	33 41%	60 42%	10 37%	10 45%	72 41%	18 41%	3 43%	18 55%	65 40%	18 38%	2 33%
DK/NA	3 1%	0 0%	2 1%	1 4%	0 0%	3 2%	0 0%	0 0%	0 0%	3 2%	0 0%	0 0%

QA14D. Thinking specifically of the City of Calgary, and using a scale from zero to ten where zero means not at all important and ten means extremely important, how important is it for your organization that the City of Calgary pursue the following goals? Encourage the development of a vibrant downtown core.

	Total	Property (Q.D3)			Revenue (Q.A1)				COVID (Q.A4)			
		Own B	Rent C	Mix/DK/N A D	Inc. E	Dec. F	Same G	DK/NA H	Positive I	Negative J	No effect K	DK/NA L
QA14D												
Total:	250	80	143	27	22	177	44	7	33	164	47	6
0 - Not at all important	15 6%	9 11%	6 4%	0 0%	2 9%	10 6%	3 7%	0 0%	4 12%	7 4%	4 9%	0 0%
1	2 1%	1 1%	1 1%	0 0%	0 0%	2 1%	0 0%	0 0%	0 0%	2 1%	0 0%	0 0%
2	8 3%	1 1%	5 3%	2 7%	2 9%	4 2%	2 5%	0 0%	2 6%	4 2%	2 4%	0 0%
3	2 1%	0 0%	2 1%	0 0%	0 0%	2 1%	0 0%	0 0%	0 0%	2 1%	0 0%	0 0%
4	16 6%	4 5%	10 7%	2 7%	2 9%	10 6%	3 7%	1 14%	2 6%	11 7%	3 6%	0 0%
5	45 18%	15 19%	25 17%	5 19%	3 14%	33 19%	7 16%	2 29%	8 24%	26 16%	8 17%	3 50%
6	17 7%	4 5%	11 8%	2 7%	2 9%	10 6%	5 11%	0 0%	2 6%	9 5%	6 13%	0 0%
7	30 12%	12 15%	15 10%	3 11%	2 9%	22 12%	5 11%	1 14%	3 9%	22 13%	5 11%	0 0%
8	47 19%	14 18%	28 20%	5 19%	4 18%	31 18%	11 25%	1 14%	4 12%	32 20%	9 19%	2 33%
9	13 5%	3 4%	8 6%	2 7%	0 0%	10 6%	2 5%	1 14%	0 0%	10 6%	3 6%	0 0%
10 - Very important	53 21%	17 21%	30 21%	6 22%	5 23%	41 23%	6 14%	1 14%	8 24%	37 23%	7 15%	1 17%
DK/NA	2 1%	0 0%	2 1%	0 0%	0 0%	2 1%	0 0%	0 0%	0 0%	2 1%	0 0%	0 0%

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Mean:	6.65	6.39	6.73	6.96	6.14	6.76	6.41	6.86	5.97	6.88	6.3	6.83
CQA14D												
Total:	250	80	143	27	22	177	44	7	33	164	47	6
0 - 3	27 11%	11 14%	14 10%	2 7%	4 18%	18 10%	5 11%	0 0%	6 18%	15 9%	6 13%	0 0%
4 - 6	78 31%	23 29%	46 32%	9 33%	7 32%	53 30%	15 34%	3 43%	12 36%	46 28%	17 36%	3 50%
7 - 10	143 57%	46 58%	81 57%	16 59%	11 50%	104 59%	24 55%	4 57%	15 45%	101 62%	24 51%	3 50%
DK/NA	2 1%	0 0%	2 1%	0 0%	0 0%	2 1%	0 0%	0 0%	0 0%	2 1%	0 0%	0 0%

QA14E. Thinking specifically of the City of Calgary, and using a scale from zero to ten where zero means not at all important and ten means extremely important, how important is it for your organization that the City of Calgary pursue the following goals? Attract and retain talented young people to live and work in Calgary.

	Total	Property (Q.D3)			Revenue (Q.A1)				COVID (Q.A4)			
		Own B	Rent C	Mix/DK/N A D	Inc. E	Dec. F	Same G	DK/NA H	Positive I	Negative J	No effect K	DK/NA L
QA14E												
Total:	250	80	143	27	22	177	44	7	33	164	47	6
0 - Not at all important	2 1%	2 3%	0 0%	0 0%	0 0%	2 1%	0 0%	0 0%	0 0%	2 1%	0 0%	0 0%
1	3 1%	1 1%	2 1%	0 0%	1 5%	2 1%	0 0%	0 0%	0 0%	3 2%	0 0%	0 0%
2	1 0%	0 0%	1 1%	0 0%	0 0%	1 1%	0 0%	0 0%	0 0%	1 1%	0 0%	0 0%
3	2 1%	1 1%	1 1%	0 0%	0 0%	1 1%	1 2%	0 0%	0 0%	1 1%	1 2%	0 0%
4	5 2%	2 3%	2 1%	1 4%	1 5%	4 2%	0 0%	0 0%	1 3%	3 2%	1 2%	0 0%
5	24 10%	8 10%	13 9%	3 11%	1 5%	21 12%	2 5%	0 0%	3 9%	18 11%	3 6%	0 0%
6	8 3%	3 4%	5 3%	0 0%	0 0%	7 4%	1 2%	0 0%	1 3%	5 3%	2 4%	0 0%
7	20 8%	7 9%	12 8%	1 4%	2 9%	14 8%	2 5%	2 29%	4 12%	12 7%	2 4%	2 33%
8	44 18%	16 20%	22 15%	6 22%	3 14%	30 17%	9 20%	2 29%	4 12%	30 18%	10 21%	0 0%
9	29 12%	7 9%	18 13%	4 15%	3 14%	21 12%	5 11%	0 0%	0 0%	18 11%	8 17%	3 50%
10 - Very important	108 43%	32 40%	64 45%	12 44%	11 50%	70 40%	24 55%	3 43%	20 61%	67 41%	20 43%	1 17%
DK/NA	4 2%	1 1%	3 2%	0 0%	0 0%	4 2%	0 0%	0 0%	0 0%	4 2%	0 0%	0 0%

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Mean:	8.26	7.97	8.37	8.52	8.41	8.08	8.86	8.57	8.64	8.1	8.51	8.5
CQA14E												
Total:	250	80	143	27	22	177	44	7	33	164	47	6
0 - 3	8 3%	4 5%	4 3%	0 0%	1 5%	6 3%	1 2%	0 0%	0 0%	7 4%	1 2%	0 0%
4 - 6	37 15%	13 16%	20 14%	4 15%	2 9%	32 18%	3 7%	0 0%	5 15%	26 16%	6 13%	0 0%
7 - 10	201 80%	62 78%	116 81%	23 85%	19 86%	135 76%	40 91%	7 100%	28 85%	127 77%	40 85%	6 100%
DK/NA	4 2%	1 1%	3 2%	0 0%	0 0%	4 2%	0 0%	0 0%	0 0%	4 2%	0 0%	0 0%

QA14F. Thinking specifically of the City of Calgary, and using a scale from zero to ten where zero means not at all important and ten means extremely important, how important is it for your organization that the City of Calgary pursue the following goals? Improve the relationship between the municipal and provincial governments.												
	Total	Property (Q.D3)			Revenue (Q.A1)				COVID (Q.A4)			
		Own B	Rent C	Mix/DK/N A D	Inc. E	Dec. F	Same G	DK/NA H	Positive I	Negative J	No effect K	DK/NA L
QA14F												
Total:	250	80	143	27	22	177	44	7	33	164	47	6
0 - Not at all important	7 3%	5 6%	2 1%	0 0%	0 0%	7 4%	0 0%	0 0%	1 3%	4 2%	2 4%	0 0%
1	3 1%	1 1%	2 1%	0 0%	0 0%	1 1%	2 5%	0 0%	0 0%	2 1%	1 2%	0 0%
2	1 0%	0 0%	1 1%	0 0%	0 0%	1 1%	0 0%	0 0%	0 0%	1 1%	0 0%	0 0%
3	2 1%	0 0%	0 0%	2 7%	0 0%	2 1%	0 0%	0 0%	0 0%	0 0%	1 2%	1 17%
4	5 2%	0 0%	5 3%	0 0%	0 0%	5 3%	0 0%	0 0%	0 0%	4 2%	1 2%	0 0%
5	24 10%	9 11%	10 7%	5 19%	2 9%	16 9%	6 14%	0 0%	2 6%	16 10%	6 13%	0 0%
6	12 5%	4 5%	6 4%	2 7%	2 9%	9 5%	1 2%	0 0%	0 0%	7 4%	5 11%	0 0%
7	29 12%	7 9%	20 14%	2 7%	2 9%	21 12%	3 7%	3 43%	3 9%	20 12%	4 9%	2 33%
8	66 26%	28 35%	32 22%	6 22%	5 23%	45 25%	12 27%	4 57%	10 30%	43 26%	10 21%	3 50%
9	13 5%	4 5%	6 4%	3 11%	0 0%	13 7%	0 0%	0 0%	0 0%	11 7%	2 4%	0 0%
10 - Very important	83 33%	21 26%	55 38%	7 26%	10 45%	54 31%	19 43%	0 0%	17 52%	53 32%	13 28%	0 0%
DK/NA	5	1	4	0	1	3	1	0	0	3	2	0

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	2%	1%	3%	0%	5%	2%	2%	0%	0%	2%	4%	0%
Mean:	7.76	7.46	7.99	7.48	8.38	7.63	8.02	7.57	8.52	7.8	7.2	6.83
CQA14F												
Total:	250	80	143	27	22	177	44	7	33	164	47	6
0 - 3	13 5%	6 8%	5 3%	2 7%	0 0%	11 6%	2 5%	0 0%	1 3%	7 4%	4 9%	1 17%
4 - 6	41 16%	13 16%	21 15%	7 26%	4 18%	30 17%	7 16%	0 0%	2 6%	27 16%	12 26%	0 0%
7 - 10	191 76%	60 75%	113 79%	18 67%	17 77%	133 75%	34 77%	7 100%	30 91%	127 77%	29 62%	5 83%
DK/NA	5 2%	1 1%	4 3%	0 0%	1 5%	3 2%	1 2%	0 0%	0 0%	3 2%	2 4%	0 0%

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QD2. Approximately how long has your organization been in business?												
	Total	Property (Q.D3)			Revenue (Q.A1)				COVID (Q.A4)			
		Own B	Rent C	Mix/DK/N A D	Inc. E	Dec. F	Same G	DK/NA H	Positive I	Negative J	No effect K	DK/NA L
CQD2												
Total:	248	79	143	26	22	176	43	7	32	163	47	6
0 to 14	62 25%	17 22%	40 28%	5 19%	7 32%	43 24%	9 21%	3 43%	13 41%	36 22%	11 23%	2 33%
15 to 29	84 34%	24 30%	50 35%	10 38%	7 32%	59 34%	17 40%	1 14%	12 38%	59 36%	13 28%	0 0%
30+	102 41%	38 48%	53 37%	11 42%	8 36%	74 42%	17 40%	3 43%	7 22%	68 42%	23 49%	4 67%

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QD3. Does your organization own or rent the property or properties where you operate?												
	Total	Property (Q.D3)			Revenue (Q.A1)				COVID (Q.A4)			
		Own B	Rent C	Mix/DK/N A D	Inc. E	Dec. F	Same G	DK/NA H	Positive I	Negative J	No effect K	DK/NA L
QD3												
Total:	250	80	143	27	22	177	44	7	33	164	47	6
Own	80 32%	80 100%	0 0%	0 0%	3 14%	60 34%	12 27%	5 71%	12 36%	51 31%	15 32%	2 33%
		C	B									
Rent	143 57%	0 0%	143 100%	0 0%	17 77%	100 56%	24 55%	2 29%	19 58%	96 59%	25 53%	3 50%
		C	B									
Mix of own and rent	19 8%	0 0%	0 0%	19 70%	1 5%	13 7%	5 11%	0 0%	1 3%	12 7%	5 11%	1 17%
DK/NA	8 3%	0 0%	0 0%	8 30%	1 5%	4 2%	3 7%	0 0%	1 3%	5 3%	2 4%	0 0%

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QD4. Which category best fits with your job title?												
	Total	Property (Q.D3)			Revenue (Q.A1)				COVID (Q.A4)			
		Own B	Rent C	Mix/DK/N A D	Inc. E	Dec. F	Same G	DK/NA H	Positive I	Negative J	No effect K	DK/NA L
QD4												
Total:	250	80	143	27	22	177	44	7	33	164	47	6
Owner / Self-employed	121 48%	46 58%	65 45%	10 37%	12 55%	90 51%	16 36%	3 43%	20 61%	77 47%	22 47%	2 33%
CEO / President	28 11%	10 13%	17 12%	1 4%	1 5%	23 13%	4 9%	0 0%	2 6%	23 14%	2 4%	1 17%
CFO / Controller / Accountant / Bookkeeper	7 3%	1 1%	5 3%	1 4%	0 0%	7 4%	0 0%	0 0%	1 3%	4 2%	2 4%	0 0%
Vice President	5 2%	1 1%	4 3%	0 0%	1 5%	3 2%	1 2%	0 0%	0 0%	4 2%	1 2%	0 0%
Managing Director / Director	29 12%	9 11%	15 10%	5 19%	2 9%	17 10%	7 16%	3 43%	4 12%	19 12%	5 11%	1 17%
Associate	9 4%	2 3%	4 3%	3 11%	1 5%	5 3%	3 7%	0 0%	0 0%	6 4%	3 6%	0 0%
Manager	50 20%	10 13%	33 23%	7 26%	5 23%	31 18%	13 30%	1 14%	6 18%	30 18%	12 26%	2 33%
Other (please specify)	1 0%	1 1%	0 0%	0 0%	0 0%	1 1%	0 0%	0 0%	0 0%	1 1%	0 0%	0 0%
DK/NA	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

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QD5. In which industry does your company belong?												
	Total	Property (Q.D3)			Revenue (Q.A1)				COVID (Q.A4)			
		Own B	Rent C	Mix/DK/N A D	Inc. E	Dec. F	Same G	DK/NA H	Positive I	Negative J	No effect K	DK/NA L
QD5												
Total:	250	80	143	27	22	177	44	7	33	164	47	6
Agriculture	1 0%	1 1%	0 0%	0 0%	0 0%	1 1%	0 0%	0 0%	0 0%	1 1%	0 0%	0 0%
Arts and Culture	4 2%	1 1%	2 1%	1 4%	0 0%	4 2%	0 0%	0 0%	0 0%	4 2%	0 0%	0 0%
Automotive	6 2%	2 3%	1 1%	3 11%	0 0%	4 2%	1 2%	1 14%	0 0%	4 2%	2 4%	0 0%
Biotechnology	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Business services (human resources, data p	14 6%	6 8%	7 5%	1 4%	0 0%	10 6%	4 9%	0 0%	3 9%	7 4%	3 6%	1 17%
Construction	36 14%	16 20%	17 12%	3 11%	6 27%	20 11%	8 18%	2 29%	5 15%	15 9%	15 32%	1 17%
Education	9 4%	4 5%	5 3%	0 0%	0 0%	9 5%	0 0%	0 0%	0 0%	9 5%	0 0%	0 0%
Engineering	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Environmental	3 1%	2 3%	1 1%	0 0%	0 0%	1 1%	1 2%	1 14%	0 0%	1 1%	1 2%	1 17%
Financial Services	3 1%	0 0%	3 2%	0 0%	1 5%	2 1%	0 0%	0 0%	0 0%	2 1%	1 2%	0 0%
Government	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Health care	6 2%	1 1%	3 2%	2 7%	0 0%	5 3%	1 2%	0 0%	0 0%	5 3%	1 2%	0 0%

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Hospitality (hotel, restaurant, etc.)	44 18%	7 9%	35 24%	2 7%	0 0%	42 24%	2 5%	0 0%	6 18%	33 20%	4 9%	1 17%
	C	B			G	F						
IT - Information Technology	2 1%	1 1%	1 1%	0 0%	0 0%	1 1%	1 2%	0 0%	0 0%	1 1%	1 2%	0 0%
Manufacturing	19 8%	8 10%	9 6%	2 7%	2 9%	15 8%	2 5%	0 0%	4 12%	14 9%	1 2%	0 0%
Media / Publishing	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Not for Profit	11 4%	3 4%	5 3%	3 11%	0 0%	7 4%	2 5%	2 29%	1 3%	9 5%	1 2%	0 0%
Oil and Gas	19 8%	9 11%	7 5%	3 11%	0 0%	15 8%	4 9%	0 0%	0 0%	15 9%	4 9%	0 0%
Professional services (lawyers, accountants)	10 4%	5 6%	5 3%	0 0%	0 0%	8 5%	2 5%	0 0%	1 3%	5 3%	4 9%	0 0%
Real estate (commercial and residential)	2 1%	1 1%	1 1%	0 0%	1 5%	1 1%	0 0%	0 0%	1 3%	1 1%	0 0%	0 0%
Recreation	4 2%	1 1%	3 2%	0 0%	1 5%	2 1%	1 2%	0 0%	1 3%	2 1%	1 2%	0 0%
Retail	32 13%	6 8%	22 15%	4 15%	9 41%	15 8%	8 18%	0 0%	9 27%	16 10%	7 15%	0 0%
Telecommunications	3 1%	0 0%	3 2%	0 0%	1 5%	2 1%	0 0%	0 0%	0 0%	2 1%	0 0%	1 17%
Transportation	9 4%	2 3%	6 4%	1 4%	0 0%	5 3%	3 7%	1 14%	1 3%	7 4%	0 0%	1 17%
Travel / tourism	4 2%	1 1%	1 1%	2 7%	0 0%	3 2%	1 2%	0 0%	0 0%	4 2%	0 0%	0 0%
Utilities	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Wholesale	6 2%	2 3%	4 3%	0 0%	1 5%	3 2%	2 5%	0 0%	1 3%	4 2%	1 2%	0 0%

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Other (please specify):	3 1%	1 1%	2 1%	0 0%	0 0%	2 1%	1 2%	0 0%	0 0%	3 2%	0 0%	0 0%
DK/NA	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

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QD6. What is your gender?												
	Total	Property (Q.D3)			Revenue (Q.A1)				COVID (Q.A4)			
		Own B	Rent C	Mix/DK/N A D	Inc. E	Dec. F	Same G	DK/NA H	Positive I	Negative J	No effect K	DK/NA L
QD6												
Total:	250	80	143	27	22	177	44	7	33	164	47	6
Male	152 61%	53 66%	89 62%	10 37%	18 82%	109 62%	21 48%	4 57%	22 67%	104 63%	23 49%	3 50%
Female	97 39%	27 34%	54 38%	16 59%	4 18%	67 38%	23 52%	3 43%	11 33%	60 37%	24 51%	2 33%
Other	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
DK/NA	1 0%	0 0%	0 0%	1 4%	0 0%	1 1%	0 0%	0 0%	0 0%	0 0%	0 0%	1 17%